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ABSTRACT

A survey was conducted at Austin Community College (ACC) to determine why students who were previously enrolled chose not to re-enroll after completing at least 12 semester units. Of the 1,641 non-returning students who were sent questionnaires, 449 responded. Survey data on students' level of satisfaction with ACC, their employment status, and educational status is presented for respondents as a whole, and by sex, college major, and ethnic group. Highlights from the report include the following: over 50% indicated they intended to further pursue educational objectives they had partially completed at ACC; only 6.7% indicated dissatisfaction as a reason for not returning; of the 55% of respondents who were employed, 72% indicated their courses were of value in obtaining a job, performing on the job, or in job advancement; 59% of those transferring to another school lost no credit hours; 67% were interested in taking additional courses at ACC; more males than females were "very satisfied" with the educational experience; males rated veterans' services highest in a group of services while women rated learning lab packages highest; all ethnic groups rated university transfer as their main reason for attending ACC; and 33.3% of the occupational and 26% of the university transfer respondents were "very satisfied" with their experiences. (MB)

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Texas Student Information System
Non-Returning Student Sub-System
A Follow-Up Study

Prepared

By

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JC 780 479

Austin Community College
April 1978 - Austin, Texas
Dr. Cecil L. Groves, President

INTRODUCTION:

On January 3, 1978, the Office of Placement/Follow-up initiated the first annual follow-up study of students who were previously enrolled at A.C.C. and were not enrolled fall 1977 (see population definition). This follow-up study was initiated in an effort to determine the level of satisfaction of students who were previously enrolled and to "measure" (determine) why these students chose not to re-enroll after completting at least twelve (12) semester hours. The follow-up questionnaire used is attached as Appendix A.

COLLECTION OF DATA:

The Placement/Follow-up Office, in an attempt to meet the Coordinating Board guidelines and data submission deadlines, utilized only one (1) mailout. The survey was conducted using first class mail. A cover letter accompanied the mailout explaining the purpose(s) of the questionnaire (see Appendix B). Returned (completed) questionnaires were then coded for reporting purposes and forwarded to the Coordinating Board on February 28, 1978. A sexual and ethnic breakdown on all non-respondents (excluding undeliverables) can be found in Appendix C. A cost analysis can be found in Appendix D.

ANALYSIS OF DATA:

The returned (completed) questionnaires were collected and logged by the follow-up specialist and they were submitted to the Coordinating Board on February 28, 1978. The Coordinating Board keypunches the data and programs the material. The Placement/Follow-up Office synthesizes and analyzes the data and presents it in report form for distribution and dissemination to members of the Austin Community College Board, administration, faculty, and staff. The data is also available by individual academic major and can be secured by program leaders and/or instructors.

DATA BREAKDOWN:

The analysis of the data in this document has been broken down into the following composite units:

Total Respondent Composite

Male/Female Composites

Occupational Technical/University Transfer/Undecided Composites

American Indian/Black/Hispanic/Pacific Islander/White Composites

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REPORT HIGHLIGHTS:

* - Many respondents indicate only partial completion of their objective in attending ACC.

* - Over 50% of the respondents indicate they intend to pursue this objective further at ACC.

* - Over 50% of the respondents indicate that they need only selected courses to accomplish their objective at ACC.

* - Only 6.7% of the respondents indicated dissatisfaction as a reason for not returning.

* - 79.8% of the respondents expressed themselves as satisfied or very satisfied when asked to describe feelings about their educational experience at ACC.

* - Only 45% of the respondents listed themselves as unemployed.

* - 51.3% of those employed were employed in areas directly or closely related to the courses they completed at ACC.

* - 71.7% indicated that the courses they completed at ACC helped to either: (a) obtain a job; (b) helped performance on present job; or (c) helped advance on present job.

* - 17.8% indicated that the courses they completed helped them advance on their jobs.

* - 68.6% indicated that the training they received was good or very good in relation to usefulness on their jobs.

* - 74.8% indicated they would recommend the courses they took at ACC to others employed in similar positions.

* - Of the respondents who indicated transferring to another school, 76.6% had no problems relating to credit hours, transcripts or admission.

* - 58.8% of those who transferred lost no credit hours.

* - 68.5% indicated that the preparation they received was good or very good in preparing them to continue their education.

* - 67.0% indicated they would be interested in taking additional courses at ACC.

* - More males were very satisfied with the educational experience than females.

* - Males & females listed University transfer as their primary objective for attending ACC.

* - Males rate Veterans' Services highest in a group of college services while women rate Learning Lab Packages highest.

* - 66.9% of the male respondents are employed full-time while 47.5% of the women are employed full-time.

* - All ethnic groups rate University transfer as their main reason for attending ACC.

* - Tutoring Assistance is rated highest by blacks, Veterans Services & Learning Labs by whites and Financial Aid by Hispanics in a group of college services.

* - Occupational Technical majors University transfer as their primary reason for attending ACC.

* - University transfer major rate class size highest in a group of categories related to courses in their major field of study. Instructional Media was rated lowest.

* - Occupational Technical majors rate Instructor Interest highest in a group of categories related to courses in their major field of study. Instructional Media was rated lowest.

* - Occupational Technical majors rate Financial Aid & Veterans' Services highest from a group of college services. Job Placement Assistance was rated lowest.

* - University transfer majors rate Learning Lab Packages highest from a group of college services. Job Placement Assistance and course advisement were rated lowest.

* - 44% of the University transfer majors are employed full-time while 76.3% of the Occupational Technical majors are employed full-time.

* - 33.3% of the Occupational Technical and 26% of the University transfer respondents were <u>very satisfied</u> with their educational experience at ACC.

COMPOSITE INFORMATION: ALL NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 449

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing "job skills"	98	19.0
Preparation for "job to be obtained"	99	19.1
University transfer credit	213	41.2
Personal interest	81	15.7
Other	26	5.0
TOTAL	*517	100.0

*Note: Some respondents checked more than one primary reason, hence the total exceeds 449

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	121	27.1
Partially completed	258	57.8
Not completed	67	15.0
TOTAL	*446	99.9

*Note: Three respondents failed to answer this question

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	63	14.8
Yes	363	85.2
TOTAL	*426	100.0

*Note: 23 respondents failed to answer this question

If yes; where?

	Raw number	% of total respondents
At our college	192	50.5
At another college	161	42.4
Other	27	7.1
TOTAL	*380	100.0

*Note: 17 respondents checked more than one answer to the questions above

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	223	50.3
Certificate program	7	1.6
Two-year associate degree program	176	39.7
Other	37	8.4
TOTAL	*443	100.0

*Note: 6 respondents failed to answer this question

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	82	15.0
Transportation problems	9	1.6
Transferred to another college	87	15.9
Found job in occupation related to course(s) completed at this college	16	2.9
Conflicting job hours	79	14.4
Financial reasons	45	8.2
Change of residence	42	7.7
Grade problems	6	1.1
Dissatisfied with instruction	16	2.9
Dissatisfied with content of courses	21	3.8
Personal/family illness or injury	16	2.9
Other personal/family reasons	67	12.2
Other	61	11.2
TOTAL	*547	99.8

*Note: Some respondents checked more than one principal reason Total answer exceeds 449

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents	Average Score (1-5)
Very satisfied	131	29.6	
Satisfied	222	50.2	
Neutral	59	13.3	
Disappointed	27	6.1	
Very disappointed	3	.7	
TOTAL	*442	99.9	4.0

*Note: 7 respondents failed to answer question

7. If you have completed courses in your major field of study please rate then according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question; hence total response to this question could total 318.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	85 (27.9%)	175 (57.4%)	31 (10.2%)	11 (3.6%)	3 (1.0%)	4.0
Grading/testing procedures	64 (21.3%)	181 (60.3%)	40 (13.3%)	14 (4.7%)	1 (0.3%)	3.9
Instructor interest	104 (34.4%)	142 (47.0%)	43 (14.2%)	9 (3.0%)	4 (1.3%)	4.1
Content of course(s)	69 (23.1%)	177 (59.2%)	33 (11.0%)	16 (5.4%)	4 (1.3%)	3.9
Instructional media	60 (20.4%)	140 (47.6%)	68 (23.1%)	21 (7.1%)	5 (1.7%)	3.7
Class size	90 (29.9%)	163 (54.2%)	38 (12.6%)	10 (3.3%)	0 (0.0%)	4.1

TOTAL:
*Quality of instruction - 305 - 100.1%
*Grading/testing procedures - 300 - 99.9%
*Instructor interest - 302 - 99.9%
*Content of course(s) - 299 - 100.0%
*Instructional media - 294 - 99.9%
*Class size - 301 - 100.0%

*Note: Some respondents failed to answer this question

8. - Part I - Percentage of respondents that used the following specific services:

Total Respondents: 449

	Raw number	% of total respondents
Financial aid	67	15.0
Counseling	152	34.0
Job placement assistance	36	8.0
Course advisement	97	22.0
Tutoring assistance	35	7.7
Veterans' services	175	39.0
Learning lab/package	108	24.0
Student activities	56	12.0
Library services	229	51.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	18 (26.9%)	24 (35.8%)	16 (23.9%)	5 (7.5%)	4 (6.0%)	3.7
Counseling	33 (21.7%)	41 (27.0%)	41 (27.0%)	26 (17.1%)	11 (7.2%)	3.3
Job placement assistance	4 (11.1%)	3 (8.3%)	21 (58.3%)	6 (16.7%)	2 (5.6%)	3.0
Course advisement	15 (15.5%)	32 (33.0%)	28 (28.9%)	19 (19.6%)	3 (3.1%)	3.3
Tutoring assistance	9 (25.7%)	7 (20.0%)	17 (48.6%)	2 (5.7%)	0 (0.0%)	3.6
Veterans' services	65 (37.1%)	63 (36.0%)	23 (13.1%)	18 (10.3%)	6 (3.4%)	3.9
Learning lab/ packages	26 (24.1%)	56 (51.9%)	21 (19.4%)	4 (3.7%)	1 (0.9%)	3.9
Student activities	7 (12.5%)	19 (33.9%)	16 (28.6%)	11 (19.6%)	3 (5.4%)	3.2
Library services	44 (19.2%)	108 (47.2%)	42 (18.3%)	23 (10.0%)	12 (5.2%)	3.6

*Note: Some respondents checked more than one college service used, hence the total answer exceeds 449

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	275	59.4
Employed, part time	44	9.5
Unemployed, seeking employment	21	4.5
Military, full time active duty	4	0.9
Continuing education at higher level	101	21.8
Unavailable for employment	18	3.9
TOTAL	*463	100.0

*Note: Some respondents checked more than one answer

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	90	26.5
Yes, closely related	84	24.8
No	165	48.7
TOTAL	339	100.0

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	6	3.3
Yes, closely related	17	9.2
No	161	87.5
TOTAL	*184	100.0

*Note: Some respondents checked more than one answer, hence 184 exceeds the number of no answers in part 1 of this question

Only respondents who answered yes to some part of the above question were asked to complete the remainder of Section B.

NOTE TO QUESTIONS 2, 3, 4, and 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	36	13.4
Helped performance on present job	109	40.5
Helped advance on present job	48	17.8
None of the above	63	23.4
Other	13	4.8
TOTAL	269	99.9

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	48	21.5
Good	105	47.1
Neutral	62	27.8
Poor	7	3.1
Very poor	1	0.4
TOTAL	223	99.9

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	25	11.1
Undecided	32	14.2
Yes	169	74.8
TOTAL	226	100.1

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	69	30.0
Yes	161	70.0
TOTAL	*230	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	121	76.6
Yes	37	23.4
TOTAL	158	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	14	29.2
Transcript problems	23	47.9
Admission problems	6	12.5
Other	5	10.4
TOTAL	*48	100.0

*Note: Some respondents marked more than one problem

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	87	58.8
Lost 1-3 credit hours	26	17.6
Lost 4-6 credit hours	16	10.8
Lost 7-12 credit hours	11	7.4
Lost 13-20 credit hours	4	2.7
Lost more than 21 credit hours	4	2.7
TOTAL	*148	100.0

*Note: Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	43	21.8
Good	92	46.7
Fair	49	24.9
Poor	9	4.6
Very poor	4	2.0
TOTAL	*197	100.0

Average score (1-5) - 3.8

*Note: Some respondents answered this question even though they did not indicate transferring in Question 2.

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	45	33.3
Full-time student (more than 12 hours)	90	66.7
TOTAL	*135	100.0

*Note: Some respondents failed to answer this question

Classification	Raw number	% of total respondents
Freshman	9	6.4
Sophomore	43	30.7
Junior	52	37.1
Senior	25	17.9
Graduate student	11	7.9
TOTAL	*140	100.0

*Note: Some respondents failed to answer this question

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	31	7.2
11-20	148	34.5
21-30	112	26.1
31-40	60	14.0
41-50	27	6.3
51-60	19	4.4
More than 60	32	7.5
TOTAL	397	100.0

*Note: Although 31 respondents indicated less than 12 hours completed, no person in the population has actually completed less than 12 semester hours.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	100	22.6
Of long term direct benefit	208	47.0
Of indirect benefit	123	27.8
Of no benefit	12	2.7
TOTAL	443	100.0

*Note: 6 respondents failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	134	33.0
Yes	272	67.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: MALE NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 260

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	70	23.7
Preparation for job to be obtained	60	20.3
University transfer credit	113	38.3
Personal interest	42	14.2
Other	10	3.4
TOTAL	*295	100.0

*Note: Some respondents checked more than one primary objective

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	60	23.2
Partially completed	161	62.2
Not completed	38	14.7
TOTAL	*259	100.0

*Note: One respondent failed to answer this question

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	41	16.4
Yes	209	83.6
TOTAL	*250	100.0

*Note: Ten respondents failed to answer this question

If yes, where?

	Raw number	% of total respondents
At our college	122	56.0
At another college	79	36.2
Other	17	7.8
TOTAL	*218	100.0

*Note: Some respondents checked more than one answer

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	109	42.2
Certificate program	3	1.2
Two-year associate degree program	129	50.0
Other	17	6.6
TOTAL	*258	100.0

*Note: Two respondents failed to answer this question

5. What was your principal reason for not enrolling at our college this semester?

	Raw number	% of total respondents
Completed needed courses	42	12.7
Transportation problems	7	2.1
Transferred to another college	47	14.2
Found job in related occupation	10	3.0
Conflicting job hours	54	16.3
Financial reasons	32	9.7
Change of residence	22	6.6
Grade problems	5	1.5
Dissatisfied with instruction	13	3.9
Dissatisfied with content of courses	15	4.5
Personal/family illness or injury	13	3.9
Other personal/family reasons	36	10.9
Other	35	10.6
TOTAL	*319	99.9

*Note: Respondents checked more than one reason hence total exceeds 260

6. Which statement best describes your feeling about your educational experience at our college?

	Raw Number	% of total respondents
Very satisfied	77	30.0
Satisfied	131	51.0
Neutral	30	11.7
Disappointed	18	7.0
Very disappointed	1	0.4
TOTAL	*257	100.0

Average Score (1-5) - 4.0

*Note: Three respondents failed to answer this question

7. If you have completed courses in your major field of study, please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	51 (26.6%)	110 (57.3%)	22 (11.5%)	7 (3.6%)	2 (1.0%)	4.0
Grading/testing procedures	36 (19.1%)	118 (62.8%)	26 (13.8%)	8 (4.3%)	0 (0.0%)	3.9
Instructor interest	63 (33.3%)	95 (50.3%)	21 (11.1%)	6 (3.2%)	4 (2.1%)	4.0
Content of course(s)	37 (19.7%)	114 (60.6%)	22 (11.7%)	12 (6.4%)	3 (1.6%)	3.9
Instructional media	36 (19.5%)	87 (47.0%)	47 (25.4%)	12 (6.5%)	3 (1.6%)	3.7
Class size	49 (25.9%)	111 (58.7%)	20 (10.6%)	9 (4.8%)	0 (0.0%)	4.0

TOTAL:
*Quality of instruction - 192 - 100.0%
*Grading/testing procedures - 188 - 100.0%
*Instructor interest - 189 - 100.0%
*Content of course(s) - 188 - 100.0%
*Instructional media - 185 - 100.0%
*Class size - 189 - 100.0%

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of male respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	26	10.8
Counseling	90	34.6
Job placement assistance	20	7.7
Course advisement	58	22.3
Tutoring assistance	22	8.4
Veterans' services	153	58.8
Learning lab/packages	58	22.3
Student activities	31	11.9
Library services	125	48.1

8. - Part II - If you have used any of the below college services please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	7 (26.9%)	11 (42.3%)	6 (23.1%)	2 (7.7%)	0 (0.0%)	3.8
Counseling	22 (24.4%)	23 (25.6%)	25 (27.8%)	14 (15.6%)	6 (6.7%)	3.4
Job placement assistance	1 (5.0%)	1 (5.0%)	14 (70.0%)	4 (20.0%)	0 (0.0%)	2.9
Course advisement	8 (13.8%)	16 (27.6%)	20 (34.5%)	11 (19.0%)	3 (5.2%)	3.2
Tutoring assistance	6 (27.3%)	5 (22.7%)	10 (45.5%)	1 (4.5%)	0 (0.0%)	3.7
Veterans' services	60 (39.2%)	57 (37.3%)	17 (11.1%)	15 (9.8%)	4 (2.6%)	4.0
Learning lab/packages	10 (17.2%)	30 (51.7%)	15 (25.9%)	3 (5.2%)	0 (0.0%)	3.8
Student activities	2 (6.5%)	11 (35.5%)	10 (32.3%)	6 (19.4%)	2 (6.5%)	3.1
Library services	27 (21.6%)	62 (49.6%)	22 (17.6%)	7 (5.6%)	7 (5.6%)	3.7

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	182	66.9
Employed, part time	17	6.3
Unemployed, seeking employment	9	3.3
Military, full-time active duty	3	1.1
Continuing education at higher level	53	19.5
Unavailable for employment	8	2.9
TOTAL	*272	100.0

*Note: Some respondents checked more than one answer

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	54	26.6
Yes, closely related	55	27.1
No	94	46.3
TOTAL	198	100.0

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	4	3.8
Yes, closely related	10	9.6
No	90	86.5
TOTAL	*104	100.0

*Note: Some respondents checked more than one answer, hence 104 exceeds the number of no answers in part 1 of this question

Respondents who answered no to the second part of this question were instructed to skip to Section C.

NOTE TO QUESTIONS 2, 3, 4, and 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways?

	Raw number	% of total respondents
Helped to obtain job	17	10.4
Helped performance on present job	76	46.6
Helped advance on present job	35	21.5
None of the above	31	19.0
Other	4	2.5
TOTAL	163	100.0

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	26	18.8
Good	73	52.9
Neutral	33	23.9
Poor	5	3.6
Very Poor	1	0.7
TOTAL	138	100.0

Average score (1-5) - 3.8

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	17	12.3
Undecided	20	14.5
Yes	101	73.2
TOTAL	138	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	38	26.8
Yes	104	73.2

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	67	84.8
Yes	12	15.2
TOTAL	79	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	3	20.0
Transcript problems	9	60.0
Admission problems	0	0.0
Other	3	20.0
TOTAL	*15	100.0

*Note: Some respondents marked more than one problem

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	47	62.7
Lost 1-3 credit hours	10	13.3
Lost 4-6 credit hours	9	12.0
Lost 7-12 credit hours	8	10.7
Lost 13-20 credit hours	1	1.3
Lost more than 21 credit hours	0	0.0
TOTAL	*75	100.0

*Note: Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	21	20.2
Good	45	43.3
Fair	29	27.9
Poor	8	7.7
Very poor	1	1.0
TOTAL	*104	100.0

*Note: Some respondents failed to answer this question

5. If you are currently enrolled in college, please indicate your current status and classification.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	20	27.8
Full-time student (12 or more hours)	52	72.2
TOTAL	72	100.0

Classification	Raw number	% of total respondents
Freshman	5	6.8
Sophomore	24	32.4
Junior	26	35.1
Senior	14	18.9
Graduate student	5	6.8
TOTAL	*74	100.0

Survey Section D:

1. Approximately how many credit hours have you completed at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	14	5.6
11-20	79	31.7
21-30	64	25.7
31-40	36	14.5
41-50	20	8.0
51-60	17	6.8
More than 60	19	7.6
TOTAL	*249	100.0

*Note: Some respondents failed to answer this question

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	51	19.8
Of long term direct benefit	125	48.6
Of indirect benefit	73	28.4
Of no benefit	18	3.1
TOTAL	*257	100.0

*Note: Some respondents failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	76	32.5
Yes	158	67.5
TOTAL	234	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: FEMALE NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 181

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	25	11.7
Preparation for job to be obtained	37	17.4
University transfer credit	98	46.0
Personal interest	37	17.4
Other	16	7.5
TOTAL	*213	100.0

*Note: Some respondents checked more than one answer

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	58	32.2
Partially completed	93	51.7
Not completed	29	16.1
TOTAL	*56	100.0

*Note: One respondent failed to answer this question

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	21	12.4
Yes	148	87.6
TOTAL	*169	100.0

*Note: Some respondents failed to answer this question

If yes; where?

	Raw number	% of total respondents
At our college	66	42.3
At another college	80	51.3
Other	10	6.4
TOTAL	*156	100.0

*Note: Some respondents failed to answer this question

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	111	62.0
Certificate program	4	2.2
Two-year associate degree program	44	24.6
Other	20	11.2
TOTAL	*179	100.0

*Note: Two respondents failed to answer this question

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	38	18.2
Transportation problems	2	1.0
Transferred to another college	39	18.7
Found job in related occupation	6	2.9
Conflicting job hours	24	11.5
Financial reasons	13	6.2
Change of residence	20	9.6
Grade problems	1	0.5
Dissatisfied with instruction	3	1.4
Dissatisfied with content of courses	6	2.9
Personal/family illness or injury	2	1.0
Other personal/family reasons	30	14.4
Other	25	12.0
TOTAL	*209	100.0

*Note: Some respondents checked more than one answer

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	51	28.7
Satisfied	90	50.6
Neutral	28	15.7
Disappointed	7	3.9
Very disappointed	2	1.1
TOTAL	*178	100.0

Average score (1-5) - 4.0

*Note: 3 respondents failed to answer this question

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	34 (30.9%)	63 (57.3%)	9 (8.2%)	3 (2.7%)	1 (0.9%)	4.1
Grading/ testing procedures	28 (25.7%)	61 (56.0%)	14 (12.8%)	5 (4.6%)	1 (0.9%)	4.0
Instructor interest	40 (36.4%)	46 (41.8%)	22 (20.0%)	2 (1.8%)	0 (0.0%)	4.1
Content of course(s)	32 (29.6%)	61 (56.5%)	10 (9.3%)	4 (3.7%)	1 (0.9%)	4.1
Instructional media	24 (22.6%)	51 (48.1%)	21 (19.8%)	8 (7.5%)	2 (1.9%)	3.8
Class size	41 (37.6%)	49 (45.0%)	18 (16.5%)	1 (0.9%)	0 (0.0%)	4.1

TOTAL:
*Quality of instruction - 110 - 100.0%
*Grading/testing procedures - 109 - 100.0%
*Instructor interest - 110 - 100.0%
*Content of course(s) - 108 - 100.0%
*Instructional media - 106 - 99.9%
*Class size - 109 - 100.0%

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of respondents that used the following specific services:

Total Respondents: 181

	Raw number	% of total respondents
Financial aid	40	22.0
Counseling	61	33.7
Job placement assistance	15	8.2
Course advisement	37	20.4
Tutoring assistance	12	6.6
Veterans' services	19	10.4
Learning lab/packages	48	26.5
Student activities	24	13.2
Library services	102	56.3

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	11 (27.5%)	12 (30.0%)	10 (25.0%)	3 (7.5%)	4 (10.0%)	3.5
Counseling	11 (18.0%)	17 (27.9%)	16 (26.2%)	12 (19.7%)	5 (8.2%)	3.2
Job placement assistance	3 (20.0%)	1 (6.7%)	7 (46.7%)	2 (13.3%)	2 (13.3%)	3.0
Course advisement	7 (18.9%)	15 (40.5%)	8 (21.6%)	7 (18.9%)	0 (0.0%)	3.5
Tutoring assistance	3 (25.0%)	1 (8.3%)	7 (58.3%)	1 (8.3%)	0 (0.0%)	3.5
Veterans' services	5 (26.3%)	5 (26.3%)	5 (26.3%)	2 (10.5%)	2 (10.5%)	3.4
Learning lab/ packages	16 (33.3%)	25 (52.1%)	6 (12.5%)	0 (0.0%)	1 (2.1%)	4.1
Student activities	5 (20.8%)	7 (29.2%)	6 (25.0%)	5 (20.8%)	1 (4.2%)	3.4
Library services	16 (15.7%)	46 (45.1%)	19 (18.6%)	16 (15.7%)	5 (4.9%)	3.5

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	87	47.5
Employed, part time	27	14.8
Unemployed, seeking employment	11	6.0
Military, full time active duty	4	0.9
Continuing education at higher level	47	25.7
Unavailable for employment	10	5.5
TOTAL	*183	100.0

*Note: Some respondents checked more than one answer

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	35	26.9
Yes, close related	28	21.5
No	67	51.5
TOTAL	*130	99.9

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	2	2.6
Yes, closely related	6	7.8
No	69	89.6
TOTAL	*77	100.0

*Note: Some respondents checked more than one answer, hence 77 exceeds the number of no answers in part 1 of this question

Only respondents who answered yes to some part of the above question were asked to complete the remainder of Section B.

NOTE TO QUESTIONS 2, 3, 4, and 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	19	19.0
Helped performance on present job	31	31.0
Helped advance on present job	12	12.0
None of the above	29	29.0
Other	9	9.0
TOTAL	100	100.0

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	21	26.3
Good	30	37.5
Neutral	28	35.0
Poor	1	1.3
Very Poor	0	0.0
TOTAL	80	100.0

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	7	8.4
Undecided	11	13.3
Yes	65	78.3
TOTAL	83	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	29	34.9
Yes	54	65.1
TOTAL	*83	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	51	67.1
Yes	25	32.9
TOTAL	76	100.0

If so what?

	Raw number	% of total respondents
Transferring credit hours	11	33.3
transcript problems	14	42.4
Admission problems	6	18.2
other	2	6.1
TOTAL	*83	100.0

*NOTE: Some respondents marked more than one problem

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	38	54.3
Lost 1-3 credit hours	15	21.4
Lost 4-6 credit hours	7	10.0
Lost 7-12 credit hours	3	4.3
Lost 13-20 credit hours	3	4.3
Lost more than 21 credit hours	4	5.7
TOTAL	*70	100.0

*Note: Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	21	23.6
Good	46	51.7
Fair	19	21.3
Poor	0	0.0
Very poor	3	3.4
TOTAL	*89	100.0

*Note: Some respondents failed to answer this question

5. If you are currently enrolled in college, please indicate your current status and classification.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	23	37.7
Full-time student (12 or more hours)	38	62.3
TOTAL	61	100.0

Classification	Raw number	% of total respondents
Freshman	4	6.3
Sophomore	19	29.7
Junior	25	39.1
Senior	10	15.6
Graduate student	6	9.4
TOTAL	64	100.0

Survey Section D:

1. Approximately how many credit hours have you completed at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	16	9.2
11-20	67	38.7
21-30	47	27.2
31-40	22	12.7
41-50	6	3.5
51-60	2	1.2
More than 60	13	7.5
TOTAL	*173	100.0

*Note: Some respondents failed to answer this question

2. How do you see the course (s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	49	27.4
Of long term direct benefit	79	44.1
Of indirect benefit	49	27.4
Of no benefit	2	1.1
TOTAL	*179	100.0

*Note: Some respondents failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	56	33.7
Yes	110	66.3
TOTAL	166	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: ALL UNIVERSITY
TRANSFER (U/T) STUDENTS WHO RESPONDED

Total Respondents: 199

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing "job skills"	31	14.3
Preparation for "job to be obtained"	30	13.8
University transfer credit	119	54.8
Personal interest	24	11.1
Other	13	6.0
TOTAL	*517	100.0

*Note: Some respondents checked more than one primary reason, hence the total exceeds 199.

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	79	39.9
Partially completed	90	45.5
Not completed	29	14.6
TOTAL	*198	100.0

*Note: One respondent failed to answer this question.

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	32	16.8
Yes	159	83.2
TOTAL	*191	100.0

*Note: Eight (8) respondents failed to answer this question.

If yes; where?

	Raw number	% of total respondents
At our college	69	41.8
At another college	89	53.0
Other	7	4.2
TOTAL	*167	99.9

*Note: Some respondents checked more than one answer.

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	113	58.5
Certificate program	5	2.6
Two-year associate degree program	56	29.0
Other	19	9.8
TOTAL	*193	99.9

*Note: 6 respondents failed to answer this question.

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	46	19.3
Transportation problems	3	1.3
Transferred to another college	57	23.9
Found job in occupation related to course(s) completed at this college	6	2.5
Conflicting job hours	23	9.7
Financial reasons	17	7.1
Change of residence	20	8.4
Grade problems	3	1.3
Dissatisfied with instruction	6	2.5
Dissatisfied with content of courses	8	3.4
Personal/family illness or injury	3	1.3
Other personal/family reasons	24	10.1
Other	22	9.2
TOTAL	*238	100.0

*Note: Some respondents checked more than one principal reason Total answer exceeds 199.

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents	Average Score (1-5)
Very satisfied	51	26.0	
Satisfied	103	52.6	
Neutral	27	13.8	
Disappointed	14	7.1	
Very disappointed	1	.5	
TOTAL	*196	100.0	3.9

*Note: 3 respondents failed to answer this question.

7. If you have completed courses in your major field of study please rate then according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question; hence total response to this question could total 318.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	37 (28.5%)	67 (51.5%)	18 (13.8%)	7 (5.4%)	1 (.8%)	4.0
Grading/testing procedures	31 (24.0%)	75 (58.1%)	15 (11.6%)	8 (6.2%)	0 (0.0%)	4.0
Instructor interest	40 (30.8%)	63 (48.5%)	18 (13.8%)	6 (4.6%)	3 (2.3%)	4.0
Content of course(s)	31 (24.2%)	61 (47.7%)	21 (16.4%)	14 (10.9%)	1 (.8%)	3.8
Instructional media	27 (21.3%)	51 (40.2%)	37 (29.1%)	9 (7.1%)	3 (2.4%)	3.8
Class size	42 (32.8%)	72 (56.3%)	13 (10.2%)	1 (0.8%)	0 (0.0%)	4.2

TOTAL: *Quality of instruction - 130 - 100.0%
*Grading/testing procedures - 129 - 99.9%
*Instructor interest - 130 - 100.0%
*Content of course(s) - 128 - 100.0%
*Instructional media - 127 - 100.1%
*Class size - 128 - 100.1%

*Note: Some respondents failed to answer this question.

8. - Part I - Percentage of respondents that used the following specific services:

Total Respondents: 199

	Raw number	% of total respondents
Financial aid	33	17.0
Counseling	76	38.0
Job placement assistance	11	6.0
Course advisement	39	20.0
Tutoring assistance	15	8.0
Veterans' services	55	28.0
Learning lab/package	50	25.0
Student activities	21	11.0
Library services	113	57.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	8 (24.2%)	11 (33.3%)	8 (24.2%)	5 (15.2%)	1 (3.0%)	3.6
Counseling	11 (14.5%)	21 (27.6%)	26 (34.2%)	12 (15.8%)	6 (7.9%)	3.2
Job placement assistance	1 (9.1%)	0 (0.0%)	7 (63.6%)	3 (27.3%)	0 (0.0%)	2.9
Course advisement	13 (7.7%)	10 (25.6%)	15 (38.5%)	8 (20.5%)	3 (7.7%)	3.0
Tutoring assistance	4 (26.7%)	3 (20.0%)	7 (46.5%)	1 (6.7%)	0 (0.0%)	3.6
Veterans' services	17 (30.9%)	19 (34.5%)	11 (20.0%)	5 (9.1%)	3 (5.5%)	3.7
Learning lab/ packages	13 (26.0%)	26 (52.0%)	9 (18.0%)	2 (4.0%)	0 (0.0%)	4.0
Student activities	2 (9.5%)	6 (28.6%)	7 (33.3%)	4 (19.0%)	2 (9.5%)	3.0
Library services	20 (17.7%)	49 (43.4%)	24 (21.2%)	14 (12.4%)	6 (5.3%)	3.5

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	92	44.0
Employed, part time	30	14.4
Unemployed, seeking employment	13	6.2
Military, full time active duty	2	1.0
Continuing education at higher level	62	29.7
Unavailable for employment	10	4.8
TOTAL	*209	100.1

*Note: Some respondents checked more than one answer.

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	29	20.9
Yes, closely related	28	20.1
No	82	59.0
TOTAL	*139	100.0

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	8	8.5
No	86	91.5
TOTAL	*94	100.0

*Note: Some respondents checked more than one (1) answer, hence the total exceeds the number of No answers in Part I of this question.

Respondents who answered No to Part II of the above question were asked to skip to Section C.

NOTE TO QUESTIONS 2, 3, 4, and 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	12	12.8
Helped performance on present job	34	36.2
Helped advance on present job	9	9.6
None of the above	31	33.0
Other	13	4.8
TOTAL	*94	100.1

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	17	21.3
Good	29	36.3
Neutral	30	37.5
Poor	3	3.8
Very poor	1	1.3
TOTAL	*80	100.2

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	12	14.8
Undecided	17	21.0
Yes	52	64.2
TOTAL	*81	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	31	37.3
Yes	52	62.7
TOTAL	*83	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section:

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	76	76.8
Yes	23	23.2
TOTAL	*99	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	10	31.3
Transcript problems	15	46.9
Admission problems	4	12.5
Other	3	9.4
TOTAL	*32	100.1

*Note: Some respondents marked more than one problem.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	59	62.8
Lost 1-3 credit hours	17	18.1
Lost 4-6 credit hours	10	10.6
Lost 7-12 credit hours	4	4.3
Lost 13-20 credit hours	2	2.1
Lost more than 21 credit hours	2	2.1
TOTAL	*94	100.0

*Note: Some respondents failed to answer this question.

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	19	17.6
Good	51	47.2
Fair	30	27.8
Poor	6	5.6
Very poor	2	1.9
TOTAL	*108	100.1

Average score (1-5) - 3.8

*Note: Some respondents answered this question even though they did not indicate transferring in Question 2.

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	25	29.4
Full-time student (more than 12 hours)	60	70.6
TOTAL	*85	100.0

*Note: Some respondents failed to answer this question.

Classification	Raw number	% of total respondents
Freshman	6	6.7
Sophomore	30	33.3
Junior	36	40.0
Senior	11	12.2
Graduate student	7	7.9
TOTAL	*90	100.0

*Note: Some respondents failed to answer this question.

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	13	6.7
11-20	79	40.9
21-30	53	27.5
31-40	16	8.3
41-50	10	5.2
51-60	3	1.6
More than 60	19	9.8
TOTAL	*193	100.0

*Note: 6 respondents failed to answer this question.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	38	19.4
Of long term direct benefit	90	45.9
Of indirect benefit	61	31.1
Of no benefit	7	3.6
TOTAL	*196	100.0

*Note: 3 respondents failed to answer this question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	68	36.6
Yes	118	63.4
TOTAL	*186	100.0

*Note: 13 respondents failed to answer this question.

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT.

COMPOSITE INFORMATION: OCCUPATIONAL TECHNICAL
(MAJOR) - NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 116

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing "job skills"	34	24.3
Preparation for "job to be obtained"	36	25.7
University transfer credit	39	27.9
Personal interest	22	15.7
Other	9	6.4
TOTAL	*140	100.0

*Note: Some respondents checked more than one primary objective.

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	13	11.3
Partially completed	83	72.2
Not completed	19	16.5
TOTAL	*115	100.0

*Note: One (1) respondent failed to answer this question.

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	19	17.1
Yes	92	82.9
TOTAL	*111	100.0

*Note: 5 respondents failed to answer this question.

If yes; where?

	Raw number	% of total respondents
At our college	61	66.3
At another college	22	23.9
Other	9	9.8
TOTAL	92	100.0

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected courses	38	33.0
Certificate program	0	0.0
Two-year associate degree program	69	60.0
Other	8	7.0
TOTAL	*115	100.0

*Note: One (1) respondent failed to answer this question.

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	11	8.0
Transportation problems	4	2.9
Transferred to another college	9	6.6
Found job in occupation related to course(s) completed at this college	4	2.9
Conflicting job hours	24	17.5
Financial reasons	15	10.9
Change of residence	13	9.5
Grade problems	1	0.7
Dissatisfied with instruction	5	3.6
Dissatisfied with content of courses	4	2.9
Personal/family illness or injury	7	5.1
Other personal/family reasons	17	12.4
Other	23	16.9
TOTAL	*137	99.8

*Note: Some respondents checked more than one reason.

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents	Average Score (1-5)
Very satisfied	38	33.3	
Satisfied	56	49.1	
Neutral	15	13.2	
Disappointed	4	3.5	
Very disappointed	1	0.9	
TOTAL	*114	100.0	4.1

*Note: 2 respondents failed to answer this question.

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	20 (22.2%)	61 (67.8%)	7 (7.8%)	1 (1.1%)	1 (1.1%)	4.0
Grading/testing procedures	14 (15.9%)	59 (67.0%)	13 (14.8%)	1 (1.1%)	1 (1.1%)	3.9
Instructor interest	27 (30.3%)	49 (55.1%)	11 (12.4%)	1 (1.0%)	1 (1.1%)	4.1
Content of course(s)	15 (17.0%)	66 (75.0%)	4 (4.5%)	0 (0.0%)	3 (3.4%)	4.0
Instructional media	15 (17.4%)	47 (54.7%)	18 (20.9%)	4 (4.7%)	2 (2.3%)	3.8
Class size	18 (20.5%)	52 (59.1%)	13 (14.8%)	5 (4.5%)	0 (0.0%)	3.0

TOTAL:
*Quality of instruction - 90 - 100.0
*Grading/testing procedures - 88 - 99.9
*Instructor interest - 89 - 99.9
*Content of course(s) - 88 - 99.9
*Instructional media - 86 - 100.0
*Class size - 88 - 99.9

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aid	13	11.0
Counseling	36	31.0
Job placement assistance	9	8.0
Course advisement	24	21.0
Tutoring assistance	8	7.0
Veterans' services	58	50.0
Learning lab/package	18	16.0
Student activities	13	11.0
Library services	44	38.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	3 (23.1%)	7 (53.8%)	3 (23.1%)	0 (0.0%)	0 (0.0%)	4.0
Counseling	9 (25.0%)	11 (30.6%)	6 (16.7%)	7 (19.4%)	3 (18.3%)	3.4
Job placement assistance	1 (11.1%)	0 (0.0%)	5 (55.6%)	2 (22.2%)	1 (11.1%)	2.7
Course advisement	5 (20.8%)	7 (29.2%)	6 (25.9%)	6 (25.0%)	0 (0.0%)	3.4
Tutoring assistance	1 (12.5%)	1 (12.5%)	5 (62.5%)	1 (12.5%)	0 (0.0%)	3.2
Veterans' services	25 (43.1%)	22 (37.9%)	3 (5.2%)	7 (12.1%)	1 (1.7%)	4.0
Learning lab/ packages	3 (16.7%)	10 (55.6%)	5 (27.8%)	0 (0.0%)	0 (0.0%)	3.8
Student activities	1 (7.7%)	7 (53.8%)	2 (15.4%)	3 (23.1%)	0 (0.0%)	3.4
Library services	(18.2%)	(56.8%)	(20.5%)	(2.3%)	(2.3%)	3.8

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	90	76.3
Employed, part time	6	5.1
Unemployed, seeking employment	2	1.7
Military, full time active duty	1	0.8
Continuing education at higher level	14	11.4
Unavailable for employment	5	4.2
TOTAL	*118	100.0

*Note: Some respondents checked more than one answer.

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	30	30.3
Yes, closely related	25	25.3
No	44	44.4
TOTAL	*99	100.0

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	2	4.7
Yes, closely related	4	9.3
No	37	86.0
TOTAL	*43	100.0

*Note: One respondent failed to answer this question

Respondents who answered No to the second part of this question were instructed to skip to Section C.

NOTE TO QUESTIONS 2, 3, 4, and 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered No in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	11	12.6
Helped performance on present job	38	43.7
Helped advance on present job	17	19.5
None of the above	18	20.7
Other	3	3.4
TOTAL	87	99.9

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	16	22.9
Good	36	51.4
Neutral	17	24.3
Poor	1	1.4
Very poor	0	0.0
TOTAL	70	100.0

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	6	8.2
Undecided	11	15.1
Yes	56	76.7
TOTAL	73	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	19	26.4
Yes	53	73.6
TOTAL	72	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section:

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	14	73.7
Yes	5	26.3
TOTAL	*19	100.0

Is so, what?

	Raw number	% of total respondents
Transferring credit hours	3	60.0
Transcript problems	1	20.0
Admission problems	0	0.0
Other	1	20.0
TOTAL	*32	100.0

*Note: Some respondents failed to answer this question.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	9	52.9
Lost 1-3 credit hours	2	11.8
Lost 4-6 credit hours	3	17.6
Lost 7-12 credit hours	1	5.9
Lost 13-20 credit hours	1	5.9
Lost more than 21 credit hours	1	5.0
TOTAL	*17	100.0

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	7	21.9
Good	15	46.0
Fair	9	28.1
Poor	0	0.0
Very poor	1	3.1
TOTAL	32	100.0

*Note: Some respondents failed to answer this question.

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time studnet (less than 12 hours)	5	31.3
Full-time student (more than 12 hours)	11	68.8
TOTAL	16	100.0

Classification	Raw number	% of total respondents
Freshman	1	6.3
Sophomore	3	18.8
Junior	6	37.5
Senior	3	18.8
Graduate student	3	18.8
TOTAL	16	100.0

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	7	6.4
11-20	44	40.4
21-30	22	20.2
31-40	18	16.5
41-50	8	7.3
51-60	6	5.5
More than 60	4	3.7
TOTAL	*102	93.6

*Note: Some respondents failed to answer this question.

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	27	23.7
Of long term direct benefit	58	50.9
Of indirect benefit	26	22.8
Of no benefit	3	2.6
TOTAL	*114	100.0

*Note: 2 respondents failed to answer this question.

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	27	27.3
Yes	72	72.7
TOTAL	99	100.0

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or serivce(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT.

COMPOSITE INFORMATION: UNDECIDED MAJOR
NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 131

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	32	20.5
Preparation for job to be obtained	32	20.5
University transfer credit	53	34.0
Personal interest	35	22.4
Other	4	2.6
TOTAL	*156	100.0

*Note: Some respondents checked more than one (1) primary reason, hence the total exceeds 131

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	27	20.8
Partially completed	84	64.6
Not completed	19	14.6
TOTAL	*130	100.0

*Note: One (1) respondent failed to answer this question

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	12	9.9
Yes	109	90.1
TOTAL	*121	100.0

*Note: 10 respondents failed to answer Part I of this question

If yes; where?

	Raw number	% of total respondents
At our college	60	50.0
At another college	49	40.8
Other	11	9.2
TOTAL	*130	100.0

*Note: 21 respondents checked more than one answer to the question above

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	70	53.0
Certificate program	2	1.5
Two-year associate degree program	51	38.6
Other	9	6.8
TOTAL	*132	100.0

*Note: One respondent checked more than one (1) answer, hence the total exceeds 131.

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	24	14.1
Transportation problems	2	1.2
Transferred to another college	21	12.4
Found job in related occupation	6	3.5
Conflicting job hours	31	18.2
Financial reasons	13	7.6
Change of residence	9	5.3
Grade problems	2	1.2
Dissatisfied with instruction	5	2.9
Dissatisfied with content of courses	9	5.3
Personal/family illness or injury	6	3.5
Other personal/family reasons	26	15.3
Other	16	9.4
TOTAL	*160	100.0

*Note: Some respondents checked more than one (1) principal reason, hence the total exceeds 131

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	41	31.8
Satisfied	62	48.1
Neutral	16	12.4
Disappointed	9	7.0
Very disappointed	1	0.9
TOTAL	*129	100.0

Average score (1-5) - 4.0

*Note: Two (2) respondents failed to answer this question

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	27 (32.1%)	47 (56.0%)	6 (7.1%)	3 (3.6%)	1 (1.2%)	4.1
Grading/testing procedures	19 (23.2%)	46 (56.1%)	12 (14.6%)	5 (6.1%)	0 (0.0%)	3.9
Instructor interest	37 (45.1%)	29 (35.4%)	14 (17.1%)	2 (2.4%)	0 (0.0%)	4.2
Content of course(s)	22 (26.8%)	50 (61.0%)	8 (9.8%)	2 (2.4%)	0 (0.0%)	4.1
Instructional media	18 (22.5%)	42 (52.5%)	12 (15.0%)	8 (10.0%)	0 (0.0%)	3.8
Class size	30 (35.7%)	39 (46.4%)	11 (13.1%)	4 (4.8%)	0 (0.0%)	4.1

TOTAL: *Quality of instruction - 84 - 100.0%
*Grading/testing procedures - 82 - 100.0%
*Instructor interest - 82 - 100.0%
*Content of course(s) - 82 - 100.0%
*Instructional media - 80 - 100.0%
*Class size - 84 - 100.0%

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of respondents that used the following specific services:

	Raw number	% of total respondents
Financial aid	21	16.0
Counseling	40	30.5
Job placement assitance	15	11.4
Course advisement	33	25.2
Tutoring assistance	12	9.2
Veterans' services	62	47.3
Learning lab/packages	40	30.5
Student activities	22	16.8
Library services	70	53.4

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	7 (33.3%)	6 (28.6%)	5 (23.8%)	0 (0.0%)	3 (14.3%)	3.6
Counseling	13 (32.5%)	9 (22.5%)	9 (22.5%)	7 (17.5%)	2 (5.0%)	3.6
Job placement assistance	2 (13.3%)	2 (13.3%)	9 (60.0%)	1 (6.7%)	1 (6.7%)	3.2
Course advisement	7 (21.2%)	14 (42.4%)	7 (21.2%)	5 (15.2%)	0 (0.0%)	3.6
Tutoring assistance	4 (33.3%)	3 (25.0%)	5 (41.7%)	0 (0.0%)	0 (0.0%)	3.9
Veterans' services	23 (37.1%)	22 (35.5%)	9 (14.5%)	6 (9.7%)	2 (3.2%)	3.9
Learning lab/ packages	10 (25.0%)	20 (50.0%)	7 (17.5%)	2 (5.0%)	1 (2.5%)	3.9
Student activities	4 (18.2%)	6 (27.3%)	7 (31.8%)	4 (18.2%)	1 (4.5%)	3.3
Library services	16 (22.9%)	33 (47.1%)	9 (12.9%)	7 (10.0%)	5 (7.1%)	3.6

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	90	67.7
Employed, part time	8	6.0
Unemployed, seeking employment	6	4.5
Military, full time active duty	1	0.8
Continuing education at higher level	25	18.8
Unavailable for employment	3	2.3
TOTAL	*133	100.0

*Note: Some respondents checked more than one answer

Survey Section B:

1. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	30	30.6
Yes, closely related	30	30.6
No	38	38.8
TOTAL	98	100.0

If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	4	8.7
Yes, closely related	5	10.9
No	37	80.4
TOTAL	*46	100.0

*Note: Some respondents checked more than one (1) answer, hence the total exceeds the number of no answers in Part I of this question

Respondents who answered no to Part II of the above question were asked to skip to Section C.

NOTE TO QUESTIONS 2, 3, 4 AND 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	12	14.3
Helped performance on present job	35	41.7
Helped advance on present job	21	25.0
None of the above	14	16.7
TOTAL	82	100.0

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	13	18.3
Good	40	56.3
Neutral	15	21.1
Poor	3	4.2
Very poor	0	0.0
TOTAL	71	100.0

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	7	10.0
Undecided	4	5.7
Yes	59	84.3
TOTAL	70	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	18	24.7
Yes	55	75.3
TOTAL	73	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	31	77.5
Yes	9	22.5
TOTAL	40	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	1	9.1
Transcript problems	7	63.6
Admission problems	2	18.2
Other	1	9.1
TOTAL	*51	100.0

*Note: Some respondents marked more than one problem

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	19	51.4
Lost 1-3 credit hours	7	18.9
Lost 4-6 credit hours	3	8.1
Lost 7-12 credit hours	6	16.2
Lost 13-20 credit hours	1	2.7
Lost more than 21 credit hours	1	2.7
TOTAL	*37	100.0

*Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	17	30.4
Good	25	44.6
Fair	10	17.9
Poor	3	5.4
Very poor	1	1.8
TOTAL	56	100.0

Average score (1-5) - 3.9

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	15	44.1
Full-time student (more than 12 hours)	19	55.9
TOTAL	*34	100.0

*Note: Some respondents failed to answer this question

Classification	Raw number	% of total respondents
Freshman	2	5.9
Sophomore	10	29.4
Junior	10	29.4
Senior	11	32.4
Graduate student	1	2.9
TOTAL	*34	100.0

*Note: Some respondents failed to answer this question

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	10	8.1
11-20	25	20.2
21-30	35	28.2
31-40	26	21.0
41-50	9	7.3
51-60	10	8.1
More than 60	9	7.3
TOTAL	*124	100.0

*Note: Some respondents failed to answer this question

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	33	25.6
Of long term direct benefit	59	45.7
Of indirect benefit	35	27.1
Of no benefit	2	1.6
TOTAL	*129	100.0

*Note: Some respondents failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	38	32.2
Yes	80	67.8
TOTAL	*118	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: AMERICAN INDIAN/ALASKAN NATIVE STUDENTS WHO RESPONDED

Total Respondents: 4

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	1	16.7
Preparation for job to be obtained	0	0.0
University transfer credit	3	50.0
Personal interest	1	16.7
Other	1	16.7
TOTAL	*6	100.0

*Note: Some respondents checked more than on primary objective

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	0	0.0
Partially completed	4	100.0
Not completed	0	0.0
TOTAL	4	100.0

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	0	0.0
Yes	4	100.0
TOTAL	4	100.0

If yes, where?

	Raw number	% of total respondents
At our college	2	50.0
At another college	2	50.0
Other	0	0.0
TOTAL	4	100.0

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	4	80.0
Certificate program	0	0.0
Two-year associate degree program	1	20.0
Other	0	0.0
TOTAL	*5	100.0

*Note: Some respondents checked more than one answer

5. What was your principal reason for not enrolling at our college this semester?

	Raw number	% of total respondents
Completed needed courses	0	0.0
Transportation problems	0	0.0
Transferred to another college	2	28.6
Found job in related occupation	0	0.0
Conflicting job hours	0	0.0
Financial reasons	0	0.0
Change of residence	1	14.3
Grade problems	0	0.0
Dissatisfied with instruction	0	0.0
Dissatisfied with content of courses	0	0.0
Personal/family illness or injury	1	14.3
Other personal/family reasons	1	14.3
Other	2	28.6
TOTAL	*7	100.0

*Note: Some respondents checked more than one principal reason

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	1	25.0
Satisfied	1	25.0
Neutral	1	25.0
Disappointed	1	25.0
Very disappointed	0	0.0
TOTAL	4	100.0

Average Score (1-5) - 3.5

7. If you have completed courses in your major field of study, please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	0 (0.0)	2 (66.7)	1 (33.3)	0 (0.0)	0 (0.0)	3.6
Grading/testing procedures	0 (0.0)	2 (66.7)	1 (33.3)	0 (0.0)	0 (0.0)	3.6
Instructor interest	1 (33.3)	2 (66.7)	0 (0.0)	0 (0.0)	0 (0.0)	4.3
Content of course(s)	0 (0.0)	3 (100.0)	0 (0.0)	0 (0.0)	0 (0.0)	4.0
Instructional media	0 (0.0)	2 (66.7)	1 (33.3)	0 (0.0)	0 (0.0)	3.6
Class size	0 (0.0)	3 (100.0)	0 (0.0)	0 (0.0)	0 (0.0)	4.0

TOTAL: *Quality of instruction - 3 - 100.0
*Grading/testing procedures - 3 - 100.0
*Instructor interest - 3 - 100.0
*Content of course(s) - 3 - 100.0
*Instructional media - 3 - 100.0
*Class size - 3 - 100.0

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of American Indian/Alaskan Native respondents that used the following specific services:

	Raw number	% of total respondents
Financial aids	0	0.0
Counseling	2	50.0
Job placement assistance	0	0.0
Course advisement	0	0.0
Tutoring assistance	0	0.0
Veterans services	2	50.0
Learning lab/packages	0	0.0
Student activities	0	0.0
Library services	1	25.0

8. - Part II - If you have used any of the below college services please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0.0
Counseling	0 (0.0)	0 (0.0)	1 (50.0)	1 (50.0)	0 (0.0)	2.5
Job placement assistance	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0.0
Course advisement	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0.0
Tutoring assistance	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0.0
Veterans services	0 (0.0)	0 (0.0)	1 (50.0)	1 (50.0)	0 (0.0)	2.5
Learning lab/packages	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0.0
Student activities	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0 (0.0)	0.0
Library services	0 (0.0)	1 (100.0)	0 (0.0)	0 (0.0)	0 (0.0)	4.0

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	1	14.3
Employes, part time	1	14.3
Unemployed, seeking employment	2	28.6
Military, full time active duty	0	0.0
Continuing education at higher level	2	28.6
Unavailable for employment	1	14.3
TOTAL	*7	100.0

*Note: Some respondents checked more than one answer

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	0	0.0
No	1	100.0
TOTAL	1	100.0

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	1	100.0
No	0	0.0
TOTAL	1	100.0

NOTE TO QUESTIONS 2, 3, 4, and 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupation in any of the following ways?

	Raw number	% of total respondents
Helped to obtain job	0	0.0
Helped performance on present job	0	0.0
Helped advance on present job	0	0.0
None of the above	2	100.0
Other	0	0.0
TOTAL	2	100.0

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	0	0.0
Good	0	0.0
Neutral	2	100.0
Poor	0	0.0
Very poor	0	0.0
TOTAL	2	100.0

Average score (1-5) - 3.0

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	1	50.0
Undecided	1	50.0
Yes	0	0.0
TOTAL	2	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	1	50.0
Yes	1	50.0
TOTAL	2	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	2	100.0
Yes	0	0.0
TOTAL	*2	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	0	0.0
Transcript problems	0	0.0
Admission problems	0	0.0
Other	0	0.0
TOTAL	0	0.0

*Note: Some respondents failed to answer this question

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	2	100.0
Lost 1-3 credit hours	0	0.0
Lost 4-6 credit hours	0	0.0
Lost 7-12 credit hours	0	0.0
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	0	0.0
TOTAL	*2	100.0

*Note: Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	0	0.0
Good	0	0.0
Fair	1	50.0
Poor	0	0.0
Very poor	1	50.0
TOTAL	*2	100.0

*Note: Some respondents failed to answer this question

5. If you are currently enrolled in college, please indicate your current status and classification.

Status	Raw number	% of total respondents
Part time student (less than 12 hours)	0	0.0
Full time student (12 or more hours)	2	100.0

Classification	Raw number	% of total respondents
Freshman	0	0.0
Sophomore	1	50.0
Junior	1	50.0
Senior	0	0.0
Graduate student	0	0.0
TOTAL	2	100.0

Survey Section D:

1. Approximately how many credit hours have you completed at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	1	25.0
11-20	2	50.0
21-30	0	0.0
31-40	1	25.0
41-50	0	0.0
51-60	0	0.0
More than 60	0	0.0
TOTAL	4	100.0

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	1	20.0
Of long term direct benefit	2	40.0
Of indirect benefit	2	40.0
Of no benefit	0	0.0
TOTAL	*5	100.0

*Note: Some respondents checked more than one answer

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	1	25.0
Yes	3	75.0
TOTAL	4	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: BLACK STUDENTS
WHO RESPONDED

Total Respondents: 43

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	13	26.0
Preparation for job to be obtained	7	14.0
University transfer credit	21	42.0
Personal interest	6	12.0
Other	3	6.0
TOTAL	*50	100.0

*Note: Some respondents checked more than one answer

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	10	23.3
Partially completed	20	46.5
Not completed	13	30.2
TOTAL	43	100.0

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	1	2.4
Yes	40	97.6
TOTAL	*41	100.0

*Note: Two respondents failed to answer this question

If yes; where?

	Raw number	% of total respondents
At our college	21	55.3
At another college	15	39.5
Other	2	5.3
TOTAL	38	100.0

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw Number	% of total respondents
Selected course(s)	13	31.0
Certificate program	2	4.8
Two-year associate degree program	21	50.0
Other	6	14.3
TOTAL	*42	100.0

*Note: One respondent failed to answer this question

5. What was your principal reason for NOT re-enrolling at our college this semester?

	Raw number	% of total respondents
Completed needed courses	9	17.6
Transportation problems	1	2.0
Transferred to another college	7	13.7
Found job in related occupation	0	0.0
Conflicting job hours	11	21.6
Financial reasons	7	13.7
Change of residence	2	3.9
Grade problems	1	2.0
Dissatisfied with instruction	1	2.0
Dissatisfied with content of courses	3	5.9
Personal/family illness or injury	2	3.9
Other personal/family reasons	3	5.9
TOTAL	*51	100.0

*Note: Some respondents checked more than one answer

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	15	34.9
Satisfied	21	28.8
Neutral	7	6.3
Disappointed	0	0.0
Very disappointed	0	0.0
TOTAL	43	100.0

Average Score (1-5) - 4.1

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	7 (22.6%)	21 (67.7%)	2 (6.5%)	0 (0.0%)	1 (3.2%)	4.0
Grading/ testing procedures	6 (20.7%)	19 (65.5%)	3 (10.3%)	1 (3.4%)	0 (0.0%)	4.0
Instructor interest	8 (26.7%)	13 (43.3%)	8 (26.7%)	0 (0.0%)	1 (3.3%)	3.9
Content of courses	5 (17.2%)	19 (65.5%)	3 (10.3%)	2 (6.9%)	0 (0.0%)	3.9
Instructional media	6 (21.4%)	6 (57.1%)	5 (17.9%)	0 (0.0%)	1 (3.6%)	3.9
Class size	5 (17.2%)	17 (58.6%)	5 (17.2%)	2 (6.9%)	0 (0.0%)	3.8

TOTAL: *Quality of instruction - 31 - 100.0%
*Grading/testing procedures - 29 - 99.9%
*Instructor interest - 30 - 100.0%
*Content of course(s) - 29 - 99.9%
*Instructional media - 18 - 100.0%
*Class size - 29 - 99.9%

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of respondents that used the following specific services:

Total Respondents: 43

	Raw number	% of total respondents
Financial aids	12	28.0
Counseling	21	49.0
Job placement assistance	5	12.0
Course advisement	12	28.0
Tutoring services	5	12.0
Veterans' services	15	35.0
Learning lab/packages	13	30.0
Student activities	9	21.0
Library services	26	60.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	4 (33.3%)	5 (41.7%)	1 (8.3%)	0 (0.0%)	2 (16.7%)	3.7
Counseling	5 (23.8%)	6 (28.6%)	4 (19.0%)	5 (23.8%)	1 (4.8%)	3.4
Job placement assistance	1 (20.0%)	1 (20.0%)	2 (40.0%)	0 (0.0%)	1 (20.0%)	3.2
Course advisement	2 (16.7%)	4 (33.3%)	3 (25.0%)	2 (16.7%)	1 (8.3%)	3.3
Tutoring assistance	3 (60.0%)	0 (0.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	4.2
Veterans' services	6 (40.0%)	5 (33.3%)	1 (6.7%)	2 (13.3%)	1 (6.7%)	3.8
Learning lab/ packages	4 (30.8%)	7 (53.8%)	2 (15.4%)	0 (0.0%)	0 (0.0%)	4.1
Student activities	2 (22.2%)	2 (22.2%)	3 (33.3%)	2 (22.2%)	0 (0.0%)	3.4
Library services	8 (30.8%)	13 (50.0%)	4 (15.4%)	1 (3.8%)	0 (0.0%)	4.0

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	29	67.4
Employed, part time	3	7.0
Unemployed, seeking employment	6	14.0
Military, full time active duty	0	0.0
Continuing education at higher level	3	7.0
Unavailable for employment	2	4.7
TOTAL	43	100.0

Survey Section B:

1A. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	5	15.2
Yes, closely related	14	42.4
No	14	42.4

1B. If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	2	9.1
Yes, closely related	5	22.7
No	15	68.2
TOTAL	*22	100.0

*Note: Some respondents checked more than one answer, hence 22 exceeds the number of no answers in part I of this question

Respondents who answered no to Part II of the above question were asked to skip to Section C.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	1	3.7
Helped performance on present job	10	37.0
Helped advance on present job	7	25.9
None of the above	8	29.6
Other	1	3.7
TOTAL	*27	99.9

*Note: It is assumed by the authors that some respondent did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered this question

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	7	31.8
Good	7	31.8
Neutral	7	31.8
Poor	1	4.5
Very poor	0	0.0
TOTAL	*22	99.9

*Note: Some respondents failed to answer this question

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	2	8.3
Undecided	1	4.2
Yes	21	87.5
TOTAL	* 24	100.0

*Note: Some respondents failed to answer this question

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	3	13.0
Yes	20	87.0
TOTAL	*23	100.0

*Note: Some respondents failed to answer this question

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	11	64.7
Yes	6	35.3
TOTAL	17	100.0

If yes, what?

Transferring credit hours	1	11.1
Transcript problems	4	44.4
Admission problems	2	22.2
Other	2	22.2
TOTAL	*9	99.9

*Note: Some respondents checked more than one answer

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	6	40.0
Lost 1-3 credit hours	4	26.7
Lost 4-6 credit hours	1	6.7
Lost 7-12 credit hours	3	20.0
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	1	6.7
TOTAL	*15	100.0

*Note: Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	43	21.8
Good	92	46.7
Fair	49	24.9
Poor	9	4.6
Very poor	4	2.0
TOTAL	*21	100.0

Average score (1-5) - 4.0

*Note: Some respondents failed to answer this question

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	6	54.5
Full-time student (more than 12 hours)	5	45.5
TOTAL	11	100.0

Classification	Raw number	% of total respondents
Freshman	0	0.0
Sophomore	7	46.7
Junior	3	20.0
Senior	2	13.3
Graduate student	3	20.0
TOTAL	*15	100.0

*Note: Some respondents checked more than one answer

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	5	11.9
11-20	7	16.7
21-30	11	26.2
31-40	10	23.8
41-50	1	2.4
51-60	3	7.1
More than 60	5	11.9
TOTAL	*42	100.0

*Note: One respondent failed to answer this question

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	11	26.2
Of long term direct benefit	25	59.5
Of indirect benefit	36	14.3
Of no benefit	0	0.0
TOTAL	*42	100.0

*Note: One respondent failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	10	23.8
Yes	32	76.2
TOTAL	42	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: HISPANIC NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 40

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	8	19.5
Preparation for job to be obtained	8	19.5
University transfer credit	16	39.0
Personal interest	7	17.1
Other	2	4.9
TOTAL	*41	100.0

*Note: One respondent checked more than one answer

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	6	15.0
Partially completed	26	65.0
Not completed	8	20.0
TOTAL	*40	100.0

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	7	17.9
Yes	32	82.1
TOTAL	39	100.0

If yes; where?

	Raw number	% of total respondents
At our college	25	71.4
At another college	8	22.9
Other	2	5.7
TOTAL	*35	100.0

*Note: Some respondents checked more than one answer

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	12	32.4
Certificate program	1	2.7
Two-year associate degree program	20	54.1
Other	4	10.8
TOTAL	*37	100.0

*Note: Three respondents failed to answer this question

5. What was your principal reason for not enrolling at our college this semester?

	Raw number	% of total respondents
Completed needed courses	4	7.8
Transportation problems	3	5.9
Transferred to another college	3	5.9
Found job in occupation related to course(s) completed at this college	1	2.0
Conflicting job hours	15	29.4
Financial reasons	8	15.7
Change of residence	2	3.9
Grade problems	0	0.0
Dissatisfied with instruction	1	2.0
Dissatisfied with content of courses	3	5.9
Personal/family illness or injury	2	3.9
Other personal/family reasons	7	13.7
Other	2	3.9
TOTAL	*51	100.0

*Note: Some respondents checked more than one reason

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	7	17.9
Satisfied	22	56.4
Neutral	8	20.5
Disappointed	2	5.1
Very disappointed	0	0.0
TOTAL	*39	99.9

*Note: One respondent failed to answer this question

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	5 (19.2%)	18 (69.2%)	2 (7.7%)	1 (3.8%)	0 (0.0%)	4.0
Grading/ testing procedures	4 (15.4%)	18 (69.2%)	3 (11.5%)	1 (3.8%)	0 (0.0%)	3.9
Instructor interest	7 (26.9%)	15 (57.7%)	3 (11.5%)	1 (3.8%)	0 (0.0%)	4.0
Content of courses	3 (11.5%)	17 (65.4%)	6 (23.1%)	0 (0.0%)	0 (0.0%)	3.8
Instructional media	3 (12.5%)	13 (54.2%)	6 (25.0%)	2 (8.3%)	0 (0.0%)	3.7
Class size	5 (19.2%)	16 (61.5%)	4 (15.4%)	1 (3.8%)	0 (0.0%)	3.9

TOTAL:
*Quality of instruction - 26 - 99.9%
*Grading/testing procedures - 26 - 99.9%
*Instructor interest - 26 - 99.9%
*Content of courses - 26 - 100.0%
*Instructional media - 24 - 100.0%
*Class size - 26 - 99.9%

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of respondents that used the following specific services:

Total respondents: 40

	Raw number	% of total respondents
Financial aids	10	25.0
Counseling	15	37.0
Job placement assitance	5	12.0
Course advisement	12	30.0
Tutoring services	5	12.0
Veterans' services	16	40.0
Learning lab/packages	10	25.0
Student activities	7	17.0
Library services	19	47.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	6 (60.0%)	2 (20.0%)	2 (20.0%)	0 (0.0%)	0 (0.0%)	4.4
Counseling	5 (33.3%)	4 (26.7%)	3 (20.0%)	2 (13.3%)	1 (6.7%)	3.6
Job placement assistance	0 (0.0%)	0 (0.0%)	3 (60.0%)	2 (40.0%)	0 (0.0%)	2.6
Course advisement	1 (8.3%)	4 (33.3%)	4 (33.3%)	3 (25.0%)	0 (0.0%)	3.2
Tutoring assistance	0 (0.0%)	2 (40.0%)	2 (40.0%)	1 (20.0%)	0 (0.0%)	3.2
Veterans' services	6 (37.5%)	6 (37.5%)	2 (12.5%)	2 (12.5%)	0 (0.0%)	4.0
Learning lab/ packages	0 (0.0%)	6 (60.0%)	3 (30.0%)	1 (10.0%)	0 (0.0%)	3.5
Student activities	0 (0.0%)	5 (71.4%)	1 (14.3%)	1 (14.3%)	0 (0.0%)	3.5
Library services	2 (10.5%)	11 (57.9%)	5 (26.3%)	1 (5.3%)	0 (0.0%)	3.7

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	31	77.5
Employed, part time	2	5.0
Unemployed, seeking employment	2	5.0
Military, full time active duty	0	0.0
Continuing education at higher level	5	12.5
Unavailable for employment	0	0.0
TOTAL	40	100.0

Survey Section B:

1. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	8	25.0
Yes, closely related	9	28.1
No	15	46.9
TOTAL	32	100.0

If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	2	12.5
Yes, closely related	2	12.5
No	12	75.0
TOTAL	*16	100.0

*Note: One respondent checked more than one answer hence 16 exceeds the number of no answers in part I of the question

Respondents who answered no to Part II of the above question were asked to skip to Section C.

NOTE TO QUESTIONS 2, 3, 4, AND 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	4	16.7
Helped performance on present job	11	45.8
Helped advance on present job	4	16.7
None of the above	5	20.8
Other	0	0.0
TOTAL	24	100.0

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	4	17.4
Good	12	52.2
Neutral	6	26.1
Poor	1	4.3
Very poor	0	0.0
TOTAL	23	100.0

Average score (1-5) - 3.8

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	1	4.3
Undecided	3	13.0
Yes	19	82.6
TOTAL	23	99.9

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	7	30.4
Yes	16	69.6
TOTAL	23	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	8	100.0
Yes	0	0.0
TOTAL	8	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	0	0.0
Transcript problems	0	0.0
Admission problems	0	0.0
Other	0	0.0
TOTAL	0	0.0

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	3	42.9
Lost 1-3 credit hours	3	42.9
Lost 4-6 credit hours	0	0.0
Lost 7-12 credit hours	1	14.3
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	0	0.0
TOTAL	*7	100.0

*Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	3	25.0
Good	4	33.3
Fair	3	25.0
Poor	2	16.7
Very poor	0	0.0
TOTAL	*12	100.0

Average score (1-5) - 3.6

*Note: Some respondents failed to answer this question

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	6	66.7
Full-time student (more than 12 hours)	3	33.3
TOTAL	*9	100.0

*Note: Some respondents failed to answer this question

Classification	Raw number	% of total respondents
Freshman	0	0.0
Sophomore	3	33.3
Junior	2	22.2
Senior	2	22.2
Graduate student	2	22.2
TOTAL	*9	99.9

*Note: Some respondents failed to answer this question

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	7	18.9
11-20	11	29.7
21-30	8	21.6
31-40	4	10.8
41-50	4	10.8
51-60	2	5.4
More than 60	1	2.7
TOTAL	*37	99.9

*Note: Three respondents failed to answer this question

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	5	13.5
Of long term direct benefit	22	59.5
Of indirect benefit	8	21.6
Of no benefit	2	5.4
TOTAL	*37	100.0

*Note: Three respondents failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	11	32.4
Yes	23	67.6
TOTAL	*34	100.0

*Note: Some respondents failed to answer this question

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: WHITE NON-RETURNING STUDENTS (NOT OF HISPANIC ORIGIN) WHO RESPONDED

Total Respondents: 358

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	76	18.2
Preparation for job to be obtained	84	20.1
University transfer credit	170	40.8
Personal interest	67	16.1
Other	20	4.8
TOTAL	*417	100.0

*Note: Some respondents checked more than one answer

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	103	28.9
Partially completed	207	58.1
Not completed	46	12.9
TOTAL	*356	99.9

*Note: Some respondents failed to answer this question

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	55	16.2
Yes	285	83.8
TOTAL	*340	100.0

*Note: Some respondents failed to answer this question

If yes; where?

	Raw number	% of total respondents
At our college	144	47.8
At another college	134	44.5
Other	23	7.6
TOTAL	*301	100.0

*Note: Some respondents checked more than one answer

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	192	53.9
Certificate program	4	1.1
Two-year associate degree program	133	37.4
Other	27	7.6
TOTAL	*356	100.0

*Note: Two respondents failed to answer this question

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	68	15.7
Transportation problems	5	1.2
Transferred to another college	72	16.6
Found job in related occupation	15	3.5
Conflicting job hours	53	12.2
Financial reasons	30	6.9
Change of residence	37	8.5
Grade problems	5	1.2
Dissatisfied with instruction	14	3.2
Dissatisfied with content of courses	15	3.5
Personal/family illness or injury	11	2.5
Other personal/family reasons	56	12.9
Other	53	12.2
TOTAL	*434	100.0

*Note: Some respondents checked more than one answer

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	106	30.0
Satisfied	177	50.1
Neutral	43	12.2
Disappointed	24	6.8
Very disappointed	3	0.8
TOTAL	*353	100.0

Average score (1-5) - 4.0

*Note: Some respondents failed to answer this question

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	73 (30.0%)	133 (54.7%)	25 (10.3%)	10 (4.1%)	2 (0.8%)	4.0
Grading/ testing procedures	54 (22.5%)	141 (58.8%)	33 (13.8%)	11 (4.6%)	1 (0.4%)	3.9
Instructor interest	87 (36.1%)	111 (46.1%)	32 (13.3%)	8 (3.3%)	3 (1.2%)	4.1
Content of course(s)	61 (25.5%)	136 (56.9%)	24 (10.0%)	14 (5.9%)	4 (1.7%)	3.9
Instructional media	51 (21.5%)	109 (46.0%)	55 (23.2%)	19 (8.0%)	3 (1.3%)	3.7
Class size	79 (32.8%)	126 (52.3%)	29 (12.0%)	7 (2.9%)	0 (0.0%)	4.1

TOTAL: *Quality of instruction - 243 - 99.9%
*Grading/testing procedures - 240 - 100.0%
*Instructor interest - 241 - 100.0%
*Content of course(s) - 239 - 100.0%
*Instructional media - 237 - 100.0%
*Class size - 241 - 100.0%

*Note: Some respondents failed to answer part of this question

8. - Part I - Percentage of respondents that used the following specific services:

Total respondents: 358

	Raw number	% of total respondents
Financial aids	44	12.0
Counseling	112	31.0
Job placement assistance	26	7.0
Course advisement	73	20.0
Tutoring services	25	7.0
Veterans' services	141	39.0
Learning lab/packages	83	23.0
Student activities	40	11.0
Library services	180	50.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	8 (18.2%)	16 (36.4%)	13 (29.5%)	5 (11.4%)	2 (4.5%)	3.5
Counseling	22 (19.6%)	31 (27.7%)	32 (28.6%)	18 (16.1%)	9 (8.0%)	3.3
Job placement assistance	3 (11.5%)	2 (7.7%)	16 (61.5%)	4 (15.4%)	1 (3.8%)	3.0
Course advisement	12 (16.4%)	24 (32.9%)	21 (28.8%)	14 (19.2%)	2 (2.7%)	3.4
Tutoring assistance	6 (24.0%)	5 (20.0%)	13 (52.0%)	1 (4.0%)	0 (0.0%)	3.6
Veterans' services	53 (37.6%)	52 (36.9%)	19 (13.5%)	13 (9.2%)	4 (2.8%)	3.9
Learning lab/packages	22 (26.5%)	42 (50.6%)	15 (18.1%)	3 (3.6%)	1 (1.2%)	3.9
Student activities	5 (12.5%)	12 (30.0%)	12 (30.0%)	8 (20.0%)	3 (7.5%)	3.2
Library services	34 (18.9%)	82 (45.6%)	33 (18.3%)	19 (10.6%)	12 (6.7%)	3.5

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	214	57.8
Employed, part time	38	10.3
Unemployed, seeking employment	11	3.0
Military, full time active duty	4	1.1
Continuing education at higher level	88	23.8
Unavailable for employment	15	4.1
TOTAL	*263	100.0

*Note: Some respondents checked more than one answer

Survey Section B:

1. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	77	28.3
Yes, closely related	61	22.4
No	134	49.3
TOTAL	272	100.0

If no, have you been employed at an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	2	1.4
Yes, closely related	9	6.3
No	132	92.3
TOTAL	*143	100.0

*Note: Some respondents checked more than one answer, hence 143 exceeds the number of no answers in part I of this question

Respondents who answered no to Part II of the above question were asked to skip to Section C.

NOTE TO QUESTIONS 2, 3, 4, AND 5: It is assumed by the authors that some respondents did not skip the remaining questions in part B, even though they answered no in part B of question 1, hence totals exceed the number of respondents who should have answered Section B in questions 2, 3, 4, and 5.

2. Please check below if the course(s) you took at our college helped you in your occupational area in any of the following ways.

	Raw number	% of total respondents
Helped to obtain job	31	14.4
Helped performance on present job	88	40.7
Helped advance on present job	37	17.1
None of the above	48	22.2
Other	12	5.6
TOTAL	216	100.0

3. How would you rate the training you received at our college in relation to its usefulness to you in performing your job?

	Raw number	% of total respondents
Very good	37	21.0
Good	86	48.9
Neutral	47	26.7
Poor	5	2.8
Very poor	1	0.6
TOTAL	176	100.0

4. Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

	Raw number	% of total respondents
No	21	11.9
Undecided	27	15.3
Yes	129	72.9
TOTAL	177	100.0

5. Were you employed in your present occupation prior to enrolling in the course(s) completed at our college?

	Raw number	% of total respondents
No	58	31.9
Yes	124	68.1
TOTAL	182	100.0

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	97	75.8
Yes	31	24.2
TOTAL	128	100.0

If so, what?

	Raw number	% of total respondents
Transferring credit hours	13	33.3
Transcript problems	19	48.7
Admission problems	4	10.3
Other	3	7.7
TOTAL	*39	100.0

*Note: Some respondents marked more than one problem

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	74	61.2
Lost 1-3 credit hours	18	14.9
Lost 4-6 credit hours	15	12.4
Lost 7-12 credit hours	7	5.8
Lost 13-20 credit hours	4	3.3
Lost more than 21 credit hours	3	2.5
TOTAL	*121	100.0

*Note: Some respondents failed to answer this question

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	34	21.4
Good	76	47.8
Fair	39	24.5
Poor	7	4.4
Very poor	3	1.9
TOTAL	*159	100.0

*Note: Some respondents failed to answer this question

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	33	30.0
Full-time student (more than 12 hours)	77	70.0
TOTAL	110	100.0

Classification	Raw number	% of total respondents
Freshman	9	8.0
Sophomore	31	27.7
Junior	46	41.1
Senior	20	17.9
Graduate student	6	5.4
TOTAL	*112	100.0

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	18	5.2
11-20	128	37.3
21-30	92	26.8
31-40	45	13.1
41-50	22	6.4
51-60	14	4.1
More than 60	24	7.0
TOTAL	*343	99.9

*Note: Some respondents failed to answer this question

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	82	23.0
Of long term direct benefit	159	44.7
Of indirect benefit	105	29.5
Of no benefit	10	2.8
TOTAL	*356	100.0

*Note: Two respondents failed to answer this question

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	111	34.4
Yes	212	65.6
TOTAL	323	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF REPORT

COMPOSITE INFORMATION: ALL ASIAN OR PACIFIC ISLANDER NON-RETURNING STUDENTS WHO RESPONDED

Total Respondents: 2

Survey Section A:

1. What was your primary objective in attending our two-year college?

	Raw number	% of total respondents
Improvement of existing job skills	0	0.0
Preparation for job to be obtained	0	0.0
University transfer credit	2	100.0
Personal interest	0	0.0
TOTAL	2	100.0

2. To what extent has this objective been completed?

	Raw number	% of total respondents
Fully completed	2	100.0
Partially completed	0	0.0
Not completed	0	0.0
TOTAL	2	100.0

3. Do you plan to pursue this objective further?

	Raw number	% of total respondents
No	0	0.0
Yes	1	100.0
TOTAL	*1	100.0

*Note: One respondent failed to answer this question

If yes; where?

	Raw number	% of total respondents
At our college	0	0.0
At another college	1	100.0
Other	0	0.0
TOTAL	*1	100.0

*Note: One respondent failed to answer this question

4. How much education is (or was) required to accomplish your educational objective at our college?

	Raw number	% of total respondents
Selected course(s)	2	100.0
Certificate program	0	0.0
Two-year associate degree program	0	0.0
Other	0	0.0
TOTAL	2	100.0

5. What was your principal reason for NOT re-enrolling at our college during the Fall '77 semester?

	Raw number	% of total respondents
Completed needed courses	1	33.3
Transportation problems	0	0.0
Transferred to another college	2	66.7
Found job in occupation related to course(s) completed at this college	0	0.0
Conflicting job hours	0	0.0
Financial reasons	0	0.0
Change of residence	0	0.0
Grade problems	0	0.0
Dissatisfied with instruction	0	0.0
Dissatisfied with content of courses	0	0.0
Personal/family illness or injury	0	0.0
Other personal/family reasons	0	0.0
Other	0	0.0
TOTAL	*3	100.0

*Note: Some respondents checked more than one answer

6. Which statement best describes your feeling about your educational experience at our college?

	Raw number	% of total respondents
Very satisfied	1	50.0
Satisfied	1	50.0
Neutral	0	0.0
Disappointed	0	0.0
TOTAL	2	100.0

Average score (1-5) - 4.5

7. If you have completed courses in your major field of study please rate them according to how well they fulfilled your individual needs. (Students with undecided/undeclared majors were not asked to complete this question.)

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Quality of instruction	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	3.0
Grading/ testing procedures	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	2.0
Instructor interest	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5.0
Content of course(s)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4.0
Instructional media	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	1.0
Class size	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5.0

8. - Part I - Percentage of respondents that used the following specific services:

Total Respondents: 2

	Raw number	% of total respondents
Financial aids	1	50.0
Counseling	2	100.0
Job placement assistance	0	0.0
Course advisement	0	0.0
Tutoring services	0	0.0
Veterans' services	1	50.0
Learning lab/packages	1	50.0
Student activities	0	0.0
Library services	2	100.0

8. - Part II - If you have used any of the below college services, please rate them according to how well they fulfilled your individual needs.

	Very Good	Good	Neutral	Poor	Very Poor	Average Score (1-5)
Financial aids	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4.0
Counseling	1 (50.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	0 (0.0%)	4.0
Job placement assistance	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0.0
Course advisement	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0.0
Tutoring assistance	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0.0
Veterans' services	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	1.0
Learning lab/ packages	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4.0
Student activities	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0.0
Library services	0 (0.0%)	1 (50.0%)	0 (0.0%)	1 (50.0%)	0 (0.0%)	3.0

9. Which one of the below best describes your present status?

	Raw number	% of total respondents
Employed, full time	0	0.0
Employed, part time	0	0.0
Unemployed, seeking employment	0	0.0
Military, full time active duty	0	0.0
Continuing education at higher level	2	100.0
Unavailable for employment	0	0.0
TOTAL	2	100.0

Survey Section B:

1. If you are currently employed, is your present occupation related to the courses you have completed at our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	0	0.0
No	0	0.0
TOTAL	0	0.0

If no, have you been employed in an occupation related to the courses you completed at our college since you left our college?

	Raw number	% of total respondents
Yes, directly related	0	0.0
Yes, closely related	0	0.0
No	1	100.0
TOTAL	*1	100.0

*Note: It is assumed by the author that the respondent intended to check no in part I

Respondents who answered no to Part II of the above question were asked to skip to Section C. Questions 2, 3, 4 and 5 were not marked by either respondent.

Survey Section C:

Students who had enrolled at another college since their enrollment here were asked to answer this section.

1. What is the name of your current (or most recently attended) college?

DATA UNAVAILABLE AT THIS TIME

2. If you transferred to another college, did you have problems transferring?

	Raw number	% of total respondents
No	2	100.0
Yes	0	0.0
TOTAL	2	100.0

If yes, what?

No respondent answered this question.

3. How many credit hours earned at our college were not accepted at the college indicated above?

	Raw number	% of total respondents
All credit hours accepted	1	50.0
Lost 1-3 credit hours	1	50.0
Lost 4-6 credit hours	0	0.0
Lost 7-12 credit hours	0	0.0
Lost 13-20 credit hours	0	0.0
Lost more than 21 credit hours	0	0.0

4. In your opinion, how well did our college prepare you for continuing your education?

	Raw number	% of total respondents
Very good	0	0.0
Good	2	100.0
Fair	0	0.0
Poor	0	0.0
Very poor	0	0.0
TOTAL	2	100.0

5. If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status	Raw number	% of total respondents
Part-time student (less than 12 hours)	0	0.0
Full-time student (more than 12 hours)	2	100.0
TOTAL	2	100.0

Classification

Freshman	0	0.0
Sophomore	1	50.0
Junior	0	0.0
Senior	1	50.0
Graduate student	0	0.0
TOTAL	2	100.0

Survey Section D:

1. Approximately how many credit hours did you complete at our college?

	Raw number	% of total respondents
None	0	0.0
1-10	0	0.0
11-20	0	0.0
21-30	1	50.0
31-40	0	0.0
41-50	0	0.0
51-60	0	0.0
More than 60	1	50.0
TOTAL	2	100.0

2. How do you see the course(s) completed at our college in terms of your career plans?

	Raw number	% of total respondents
Of immediate direct benefit	1	50.0
Of long term direct benefit	0	0.0
Of indirect benefit	1	50.0
Of no benefit	0	0.0
TOTAL	2	100.0

3. Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

	Raw number	% of total respondents
No	1	50.0
Yes	1	50.0
TOTAL	2	100.0

If yes, what courses?

SEE APPENDIX E

4. We would appreciate any comments regarding how we could improve the program you have completed and/or services we have provided. Please list the specific course(s) and/or service(s) discussed.

GENERAL COMMENTS AND OTHER WRITTEN RESPONSES LOCATED IN COMMENT SECTION OF THE REPORT

Respondent Population
by
Indicated Degree Area

University Transfer Majors:		Total Number:
Biology		007
Business Administration		033
Communications:		
	English	002
	Journalism	002
	Radio/TV/Film	002
Economics		001
Education		010
Engineering		001
Fine Arts:		
	Art	005
	Music	001
	Drama	001
Foreign Languages:		
	French	001
	Spanish	001
Nursing		024
Mathematics		002
Physical Science		003
Physics		002
Chemistry		001
Geology		001
Psychology		006
Anthropology		002
History		002
Government		002
Sociology		003
General Studies		086
A. Sub-total, all U/T Majors:		201

Respondent Plus Non-Respondent Degree Area Totals
As A % of Entire Population (1640)
Minus Undeliverables (345) = 1295

Occupational Technical Majors:	Total Number:	% of 1295:
Accounting	033	2.5
Air Conditioning/Refrigeration	013	0.1
Automotive Technology	008	0.6
Banking	008	0.6
Building Trades	022	1.7
Business Management	076	5.8
Child Development	003	0.2
Commercial Art	010	0.8
Data Processing	014	1.1
Drafting/Design Technology	011	0.8
Electronics	035	2.7
Fire Protection Technology	015	1.2
Law Enforcement	031	2.4
Marketing	007	0.5
Mental Health	013	1.0
Mid-Management	003	0.2
Photography	013	1.0
Printing	007	0.5
Radio/TV/Repair	001	0.1
Real Estate	009	0.7
Welding	007	0.5
Undecided	408	31.5

NOTE: The following areas are represented by non-respondents only:

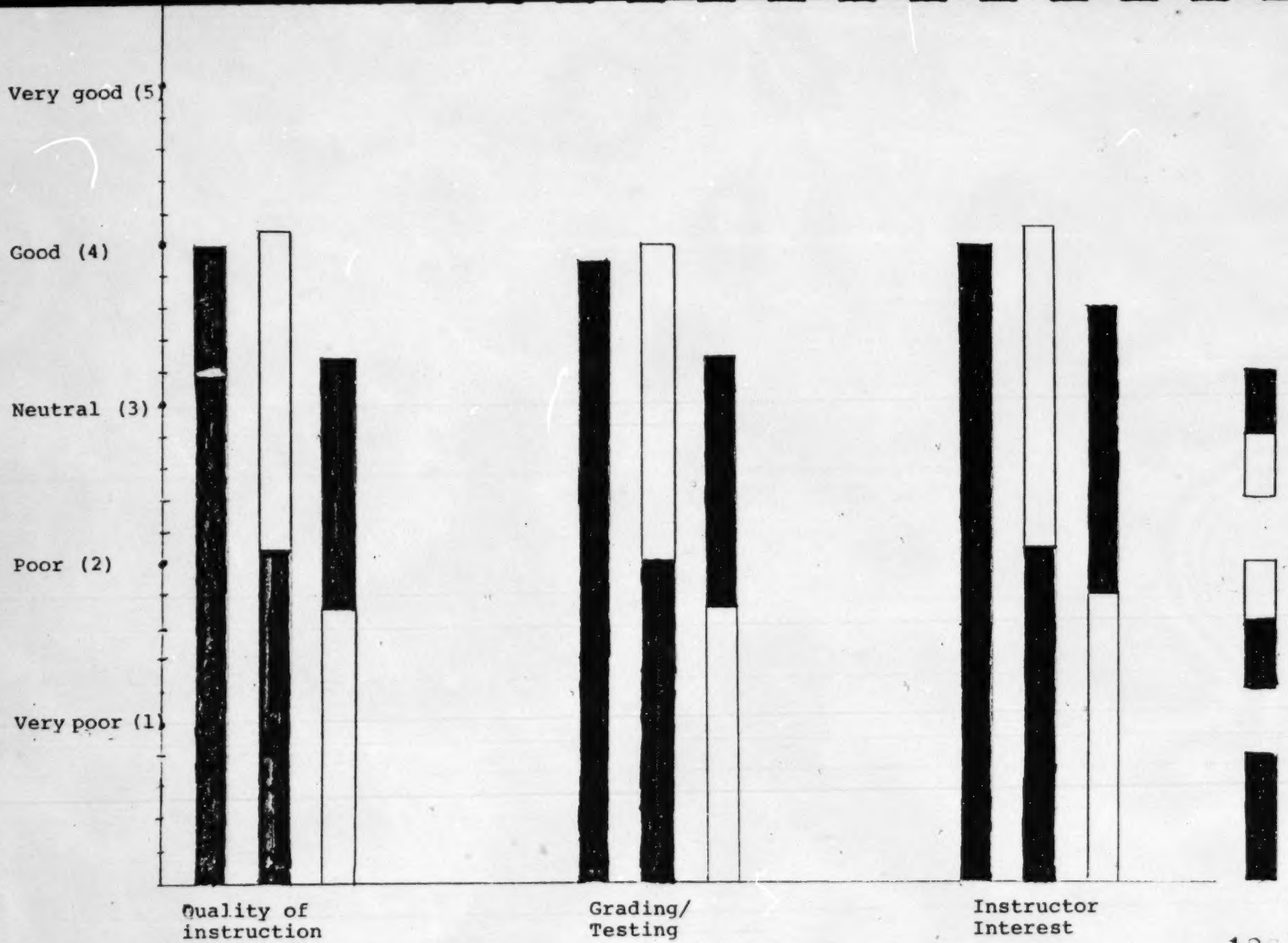
Astronomy	001	0.1
Food Marketing	001	0.1
Natural Science	006	0.5
Radiologic Technology	003	0.2
Social Science(General)	001	0.1
B. Sub-total, this page:	773	59.5
C. Total, A + B	1296	100.0

Respondent Plus Non-Respondent Degree Area Totals
As A % Of Entire Population (1640)
Minus Undeliverables (345) = 1295

University Transfer Majors:	Total Number:	% of 1295:
Biology	017	1.3%
Business Administration	087	6.7
Communications:		
English	005	0.4
Journalism	009	0.7
Radio/TV/Film	006	0.5
Economics	001	0.1
Education	016	1.2
Engineering	001	0.1
Fine Arts:		
Art	012	0.9
Music	002	0.2
Drama	002	0.2
Foreign Languages:		
French	001	0.1
Spanish	002	0.2
Nursing	066	5.1
Mathematics	003	0.2
Physical Science	003	0.2
Physics	002	0.2
Chemistry	002	0.2
Geology	002	0.2
Psychology	011	0.8
Anthropology	003	0.2
History	010	0.8
Government	003	0.2
Sociology	018	1.4
General Studies	239	18.4
A. Sub-total, all U/T Majors:	523	40.5

Respondent Population
by
Indicated Degree Area

Occupational/Technical Majors:	Total Number:
Accounting	013
Air Conditioning/Refrigeration	004
Automotive Technology	004
Banking	002
Building Trades	006
Business Management	028
Child Development	002
Commercial Art	003
Data Processing	006
Drafting/Design Technology	005
Electronics	007
Fire Protection Technology	005
Law Enforcement	008
Marketing	003
Mental Health	004
Mid-Management	001
Photography	004
Printing	003
Radio/TV Repair	001
Real Estate	005
Welding	001
B. Sub-total, all O/T Majors:	117
C. Total, All Undecided Majors:	131
Total A,B,C,:	449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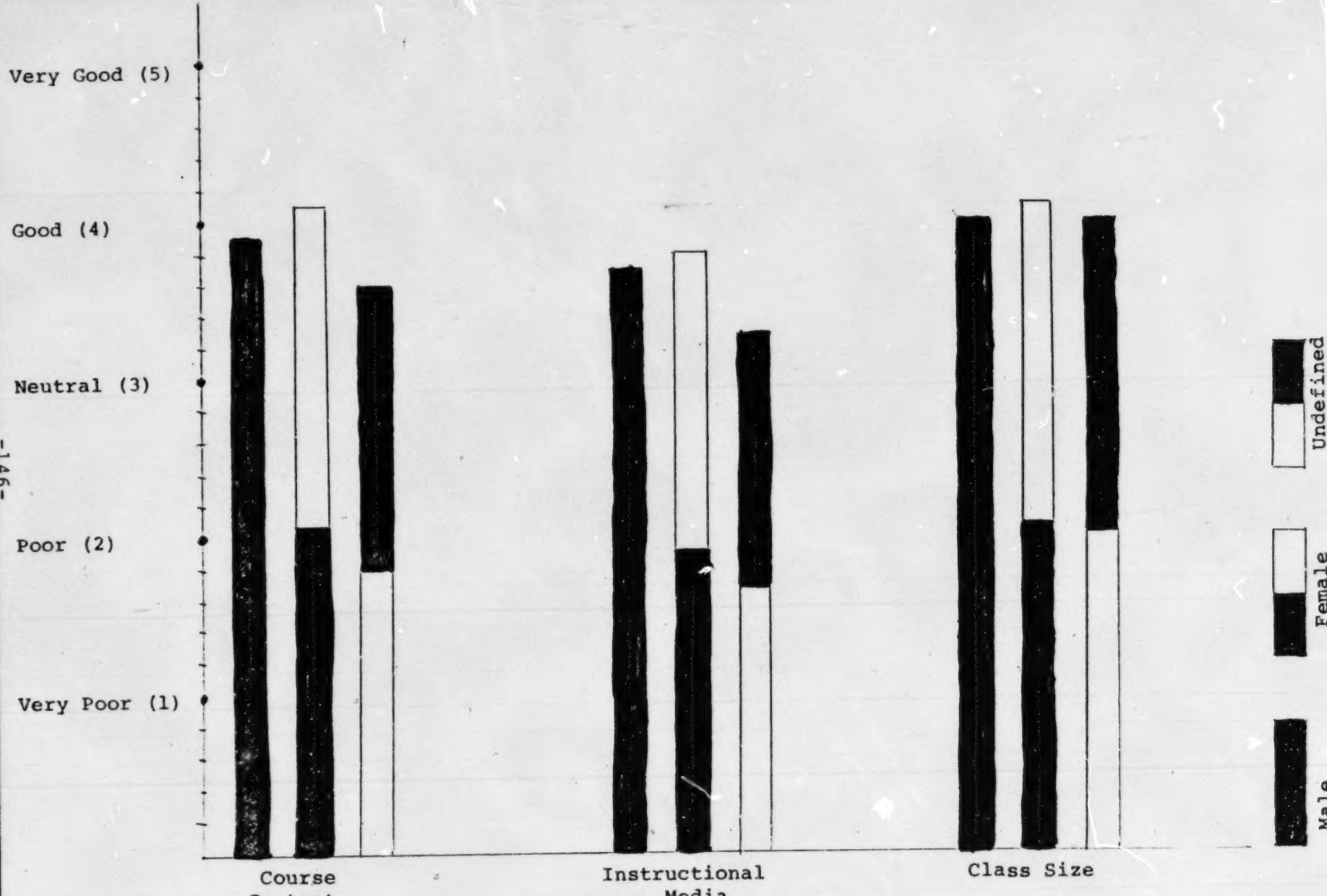
Good (4)
Neutral (3)
Poor (2)
Very poor (1)
Quality of instruction
Grading/ Testing
Instructor Interest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Course Content
Instructional Media
Class Size
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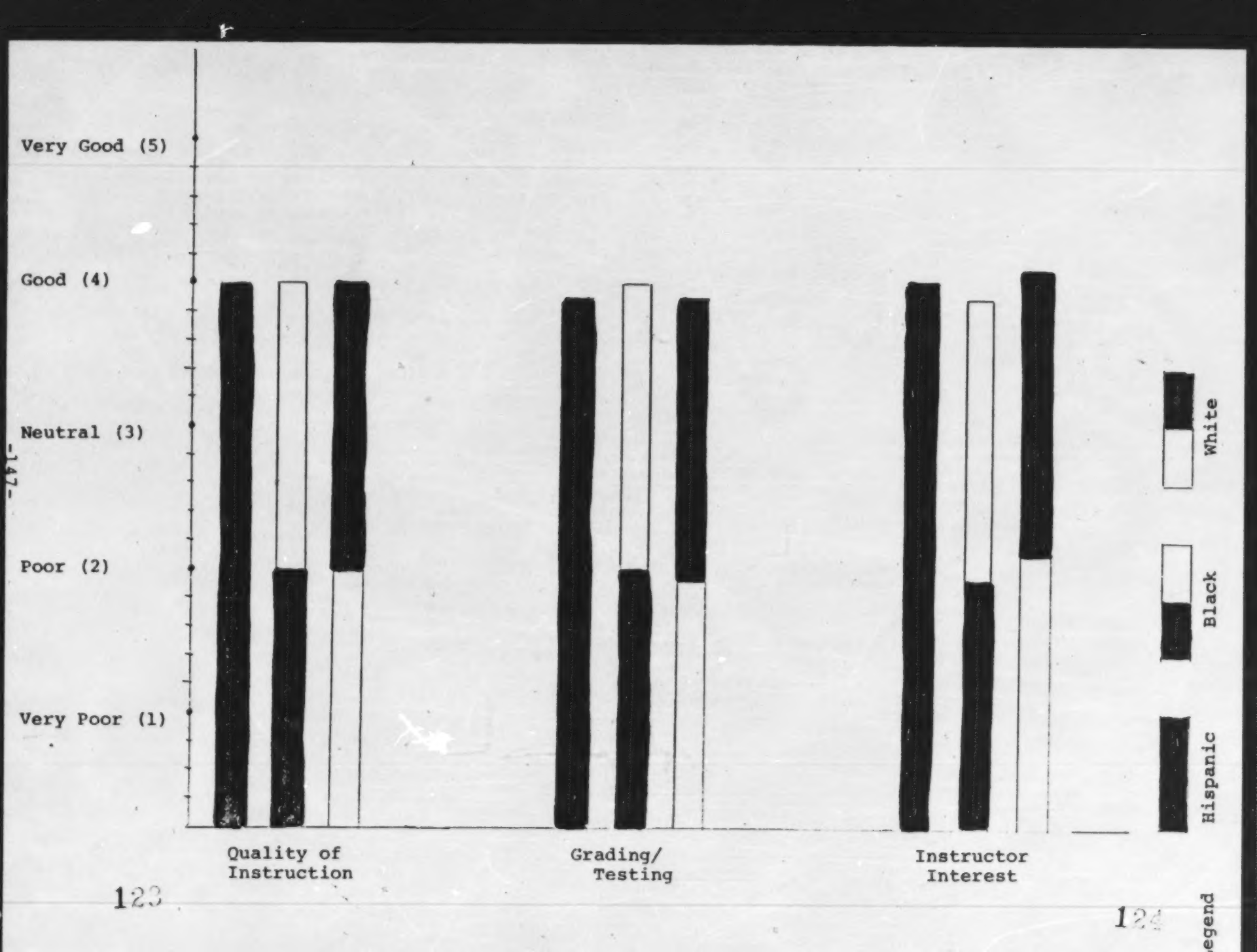
Male
Legend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Very Poor (1)
Quality of Instruction
Grading/ Testing
Instructor Interest
Legend
Hispanic
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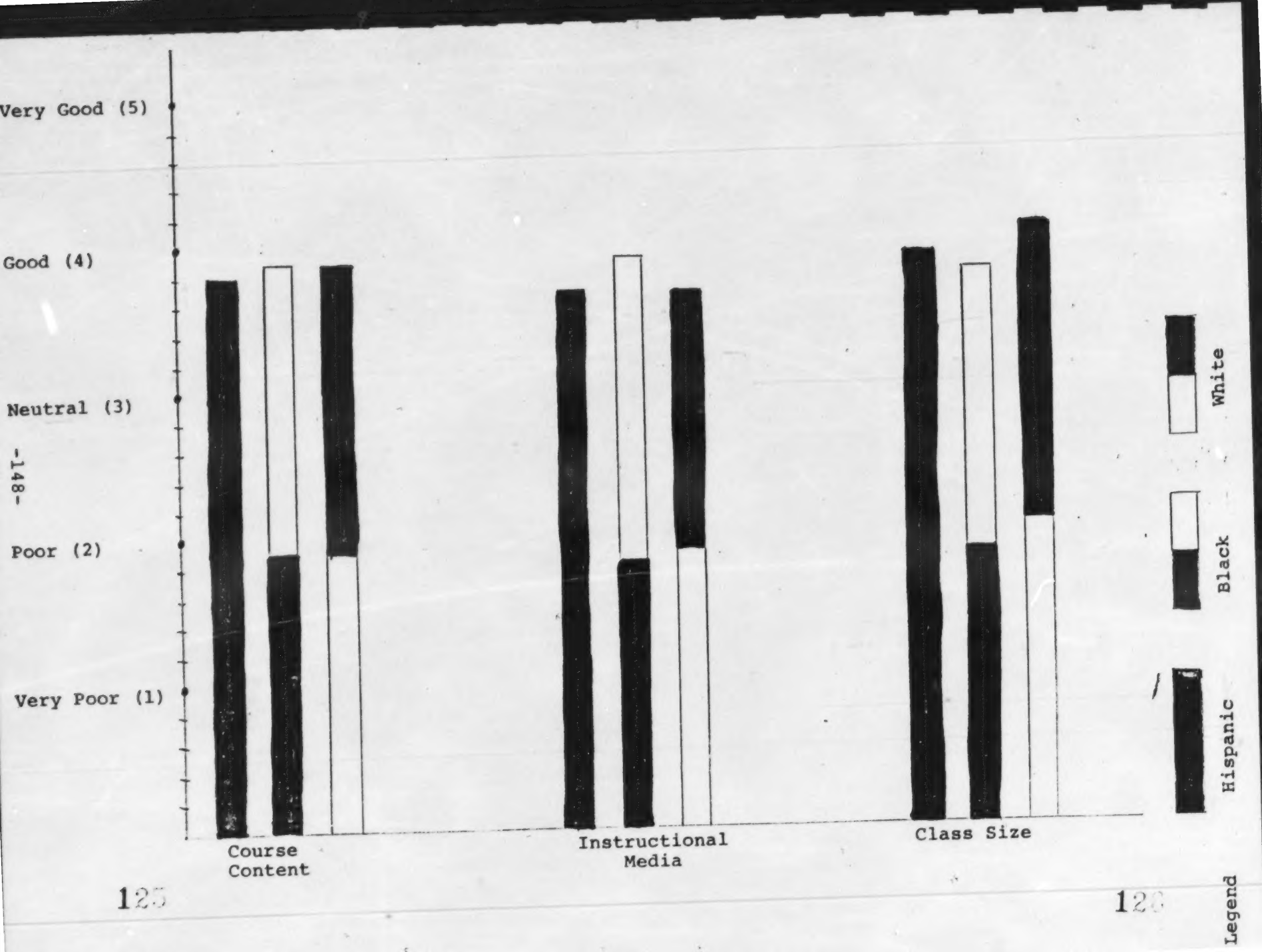
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Neutral (3)
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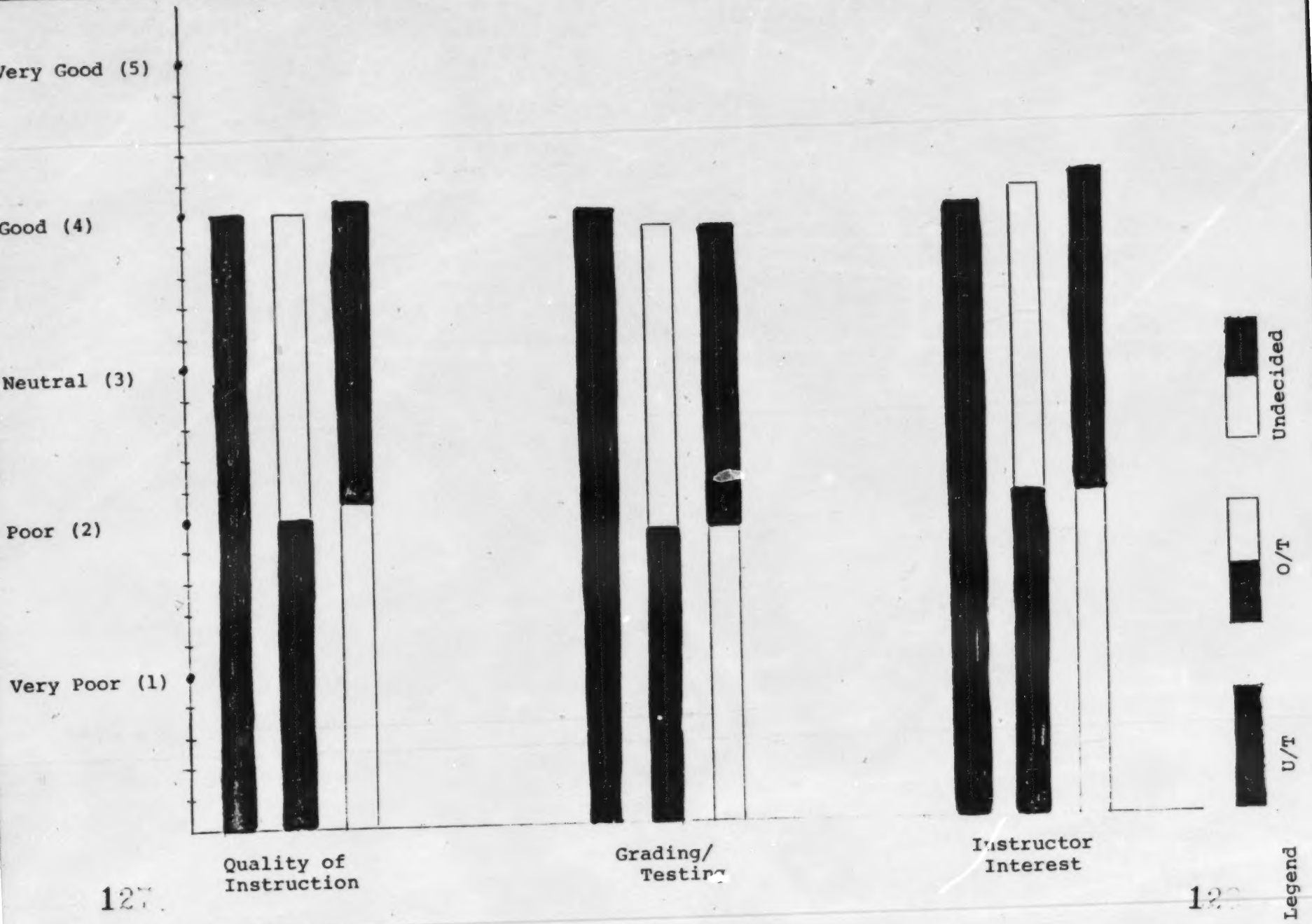
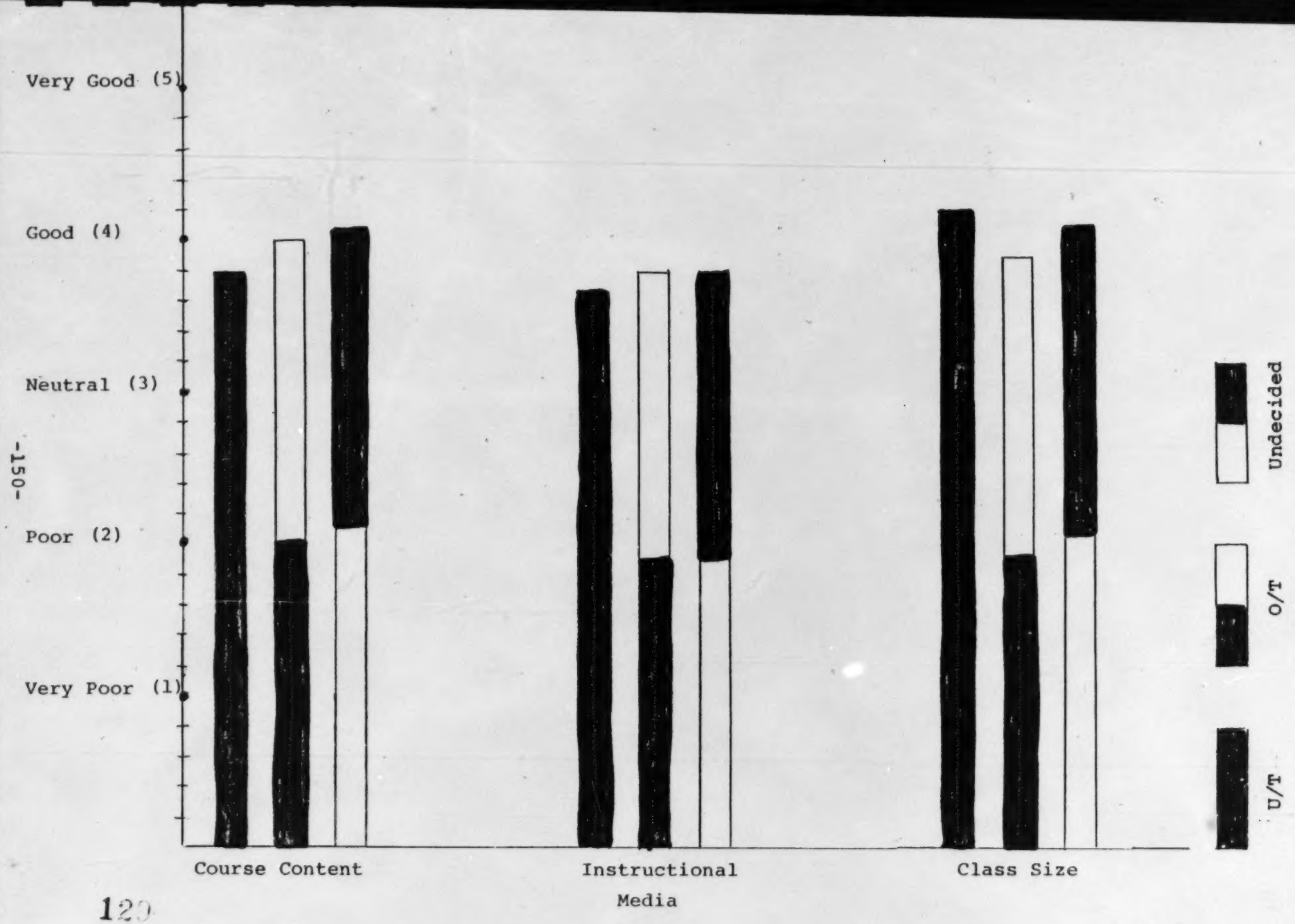
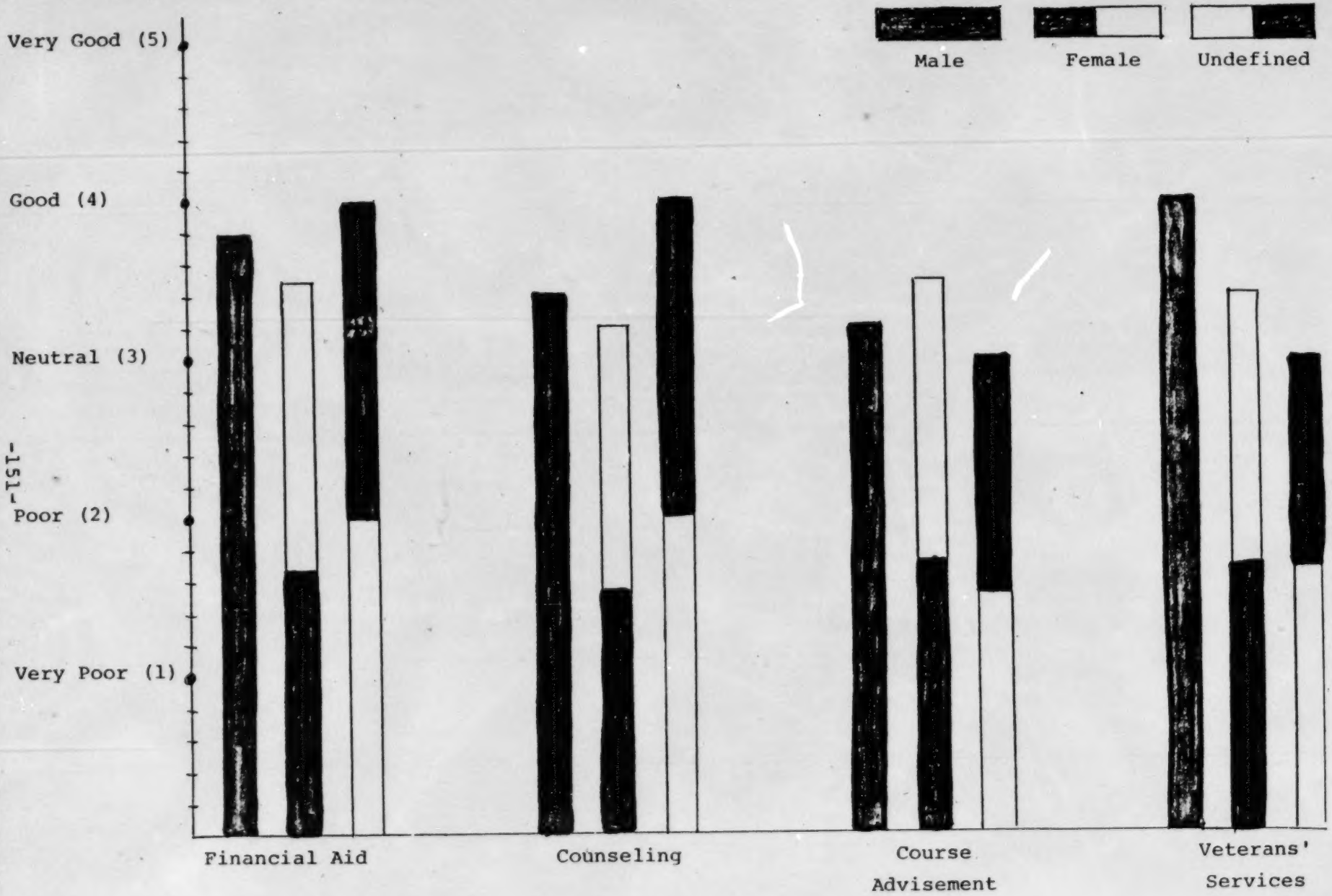
Very Poor (1)
Course Content
Instructional Media
Class Size
Legend
Hispanic
Black
White


Very Good (5)
Good (4)
Neutral (3)
Poor (2)
Very Poor (1)
Quality of Instruction
Grading/ Testing
Instructor Interest
Undecided
O/T
U/T
Legend


Very Good (5)
Good (4)
Neutral (3)
Poor (2)
Very Poor (1)
-150-
Course Content
Instructional Media
Class Size
Undecided
O/T
U/T


Male
Female
Undefined
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Good (4)
Neutral (3)
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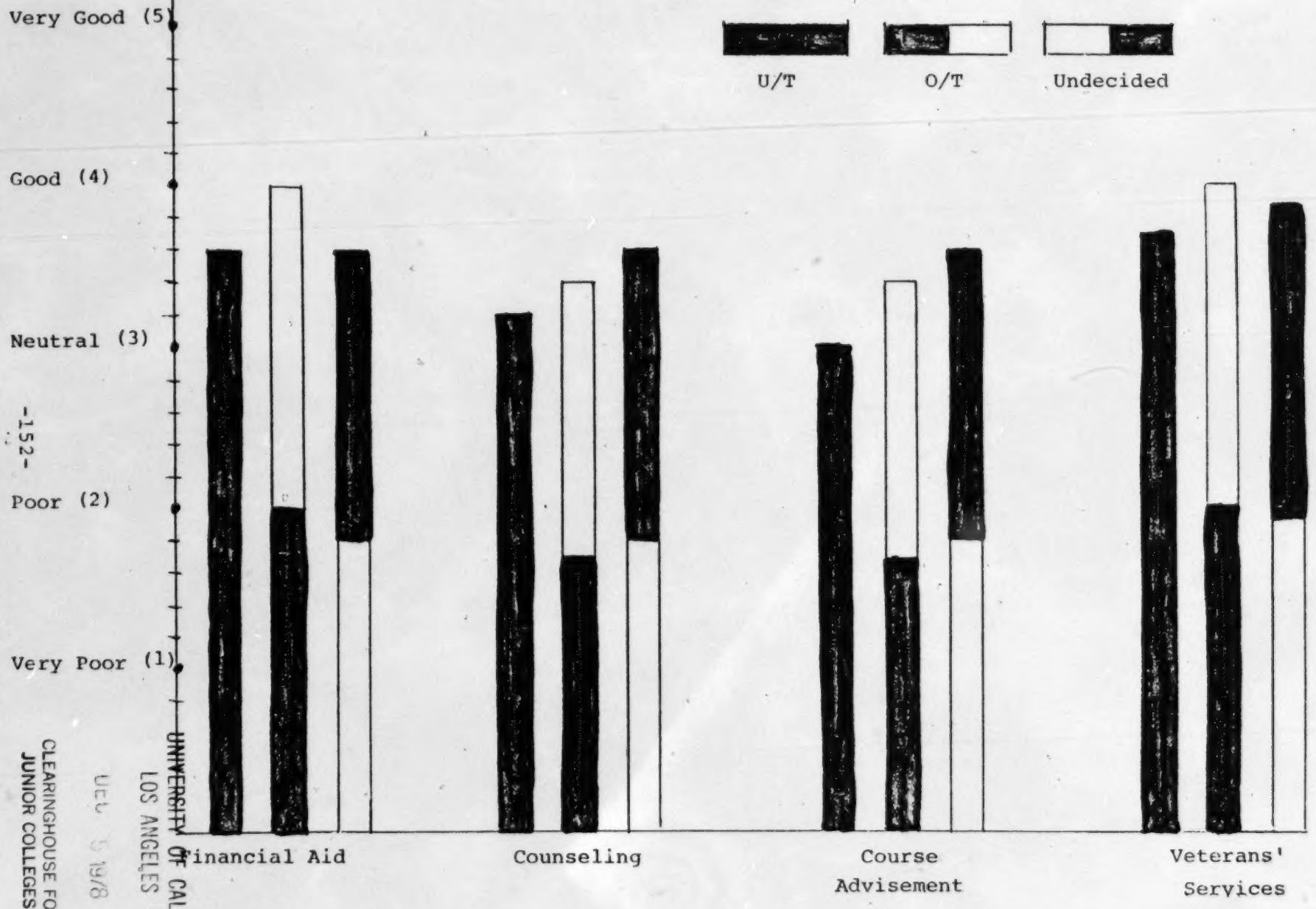
Financial Aid
Counseling
Course Advisement
Veterans' Services



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